

DEPARTMENT OF PHYSICIAN ASSISTANT STUDIES

MASTER OF PHYSICIAN ASSISTANT STUDIES RESIDENTIAL STUDENT PROGRAM GUIDE

TABLE OF CONTENTS

How This Guide is Organized

Changelog

Orientation to the Program

DPAS Mission

DPAS Values

Definition of a PA

Professionalism

Structure of the Department of PA Studies (DPAS)

Curriculum

Graduate Competencies

Didactic Component Courses

Clinical Component Courses

Policies and Procedures

Program-wide Policies and Procedures

Academic Assistance

Academic Dishonesty

Academic Progression

Academic Standing

At-Risk Student Policy

Attendance

Background Checks and Substance Use Testing

Communication

Consent for Educational Research

Conflict Resolution

Dress Code

Fair Practices

Grading

Needlestick and Exposure Policy

Liability Insurance Coverage

OSHA Training for Students

Patient Privacy

Probation

Student Leave Policy

Withdrawal from the program

Dismissal

Special Topics Course

Student Access to Faculty

Student Contact Information

Student Employment

Student Health

Technical Standards

Textbook Policy

Didactic Component Specific Policies & Procedures

Assessments

Classroom Etiquette

Clinical Experience During the Didactic Component

Course and Instructor Evaluations

Requirements for Completing the Didactic Component

Student Evaluation

Clinical Policies & Procedures

Affiliation Agreements

Clinical Year Campus Assignment Policy

Clinical Experience Scheduling Process

Clinical Preceptor Responsibilities

EOR Exam

Failure of Required Clinical Experience

PACKRAT Exam

Preceptor Evaluation of Student

Professionalism Grading in the Clinical Year

Program Responsibilities

Shadowing

Site Visits

Student Check-in Process

Student Request for Specific Clinical Experiences

Student Requirements for Completing the Clinical Component

Student Responsibilities/Expectations

Summative Evaluation

Travel, Transportation, Housing

Appendices

Appendix A: Immunization Release Form

Appendix B: Professionalism Performance Evaluation

Appendix C: Learner Self-Assessment

Appendix D: Routine Advising Progress Evaluation

Appendix E: Professionalism Report Template and Example

Appendix F: Clinical Site Development Request

Appendix G: Minimum Requirements of Clinical Year Patient Encounters

Appendix H: Program Completion Form

Appendix I: Testing Procedures

Appendix J: Episodic Advising Form

How This Guide is Organized

This guide provides students with information to describe and prescribe how to succeed in the program. The first section describes the program and its relationship to the University and the physician assistant (PA) profession. The second section describes the courses students will complete and the competencies that a successful graduate can demonstrate. The third section details policies and procedures for the program overall first, then provides policies and procedures specific to the didactic and clinical components of the program. Unless stated otherwise, program level policies and procedures apply to the entire program.

Changelog

The following is a record of the changes made to this date after initial publication 6/2/2023:

 8/3/2023, Pg 44 & 68: Learning and Disability Resources updated to Learning Resources & Accommodation Services

Orientation to the Program

DPAS Mission

The A.T. Still University Department of Physician Assistant Studies provides a learning-centered education that develops exemplary physician assistants who deliver whole person healthcare with an emphasis on underserved populations.

DPAS Values

- A commitment to service
- Personal honesty and integrity
- Professionalism in practice
- Motivation to excel
- Compassion and caring
- Teamwork

DPAS educates physician assistants with a philosophy that patients come first. We instill in students the concept of addressing the entire patient through the body, mind, and spirit. This philosophy has, at its core, the tenant that healing is more than treatment of a medical diagnosis. Our practitioners recognize the interconnection of the body (physical nature), the mind (psychological and emotional) and the spirit (spiritual and/or religious). Our graduates address the "whole patient" through competent medical treatments, application of educational and preventive strategies, psychological support, and value of each individual's spiritual beliefs.

Definition of a PA

Physician Assistants (PAs) are academically and clinically prepared to practice medicine in teams with doctors of allopathic medicine or osteopathic medicine and other healthcare professionals. The physician/PA team relationship is fundamental to the PA profession and enhances the delivery of high quality healthcare. Within the physician/PA relationship, PAs practice with defined levels of autonomy and exercise independent medical decision making within their scope of practice including, but not limited to, a broad range of diagnostic, therapeutic, preventive, and health maintenance services. The clinical role of PAs includes primary and specialty care in medical and surgical practice settings. PA practice is centered on patient care and may include educational, research, and administrative activities.

Professionalism

An important aspect of any professional educational curriculum is the development of professional behaviors and role identity. Evidence shows that unprofessional behavior exhibited during training is a predictor of future problems with state

regulatory boards and the need for disciplinary actions (<u>Papadakis</u>, <u>Hodgson</u>, <u>Teherani and Kohatsu</u>, <u>2004</u>). Unprofessional behavior presents a potential danger to the provision of good patient care and relates to the credibility of the profession. Professionalism therefore shares equal importance to content knowledge and manual skills at ATSU. The DPAS considers violation of professional conduct a significant deficiency.

Recognizing the responsibility for professional behavior, the DPAS sets expectations for and evaluates students on their professional conduct. Students must demonstrate acquisition of these important behaviors.

The National Board of Medical Examiners has identified behaviors consistent with professionalism. These behaviors are listed below. As a mechanism to assist students in the acquisition of these professional skills, a monitoring system has been established to identify unprofessional behaviors and to provide mentoring and guidance. Students identified as exhibiting unprofessional behavior will be provided with corrective guidance. Students who reflect a pattern of unprofessional behavior (deficiencies identified in two or more courses or clinical experiences) will be placed on academic probation and will receive documentation of these deficiencies. Severe infractions of professional behavior may be grounds for academic dismissal.

Professionalism Expectations

Altruism

- 1. Helps colleagues and team members
- 2. Takes on extra work to help the team
- 3. Serves as a knowledge or skill resource to others
- 4. Advocates for policies, practices and procedures that benefit patients
- 5. Endures inconvenience to meet patient needs

Honor and Integrity

- 1. Admits errors and takes steps to prevent reoccurrence
- 2. Deals with confidential information appropriately
- 3. Does not misuse resources (i.e. school or clinical site property)
- 4. Attributes ideas and contributions appropriately for other's work
- 5. Upholds ethical standards in research and scholarly activity
- 6. Requests help when needed

Caring and Compassion

- 1. Treats patients as individuals, and considers lifestyle, beliefs and support systems
- 2. Shows compassion to patients and families
- 3. Maintains appropriate boundaries in professional relationships
- 4. Responds to patient needs appropriately
- 5. Optimizes patient comfort and privacy when conducting examinations

Respect

- 1. Respects institutional colleagues, faculty, and staff
- 2. Demonstrates respect for patients

- 3. Participates constructively as a team member
- 4. Adheres to institutional and departmental policies and procedures
- 5. Adheres to dress code

Responsibility and Accountability

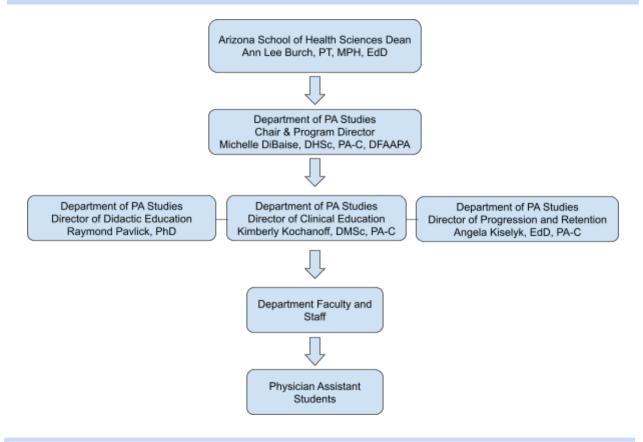
- 1. Presents self in an appropriate manner
- 2. Completes assignments and tasks in a timely manner
- 3. Responds promptly when notified
- 4. Intervenes when unprofessional behavior presents a clear and present danger
- 5. Responds appropriately to an impaired colleague
- 6. Responds professionally to other's lapses in conduct and or performance
- 7. Elicits patient's understanding to enhance communication of information
- 8. Facilitates conflict resolution
- 9. Remains flexible to changing circumstances and unanticipated changes
- 10. Balances personal needs and patient responsibilities
- 11. Provides constructive feedback

Excellence

- 1. Has internal focus and direction
- 2. Sets goals to achieve excellence
- 3. Takes initiative in organizing and participating with peer groups and faculty
- 4. Maintains composure under difficult situations
- 5. Remains flexible and adaptable to change

These expectations were adapted from Behaviors Reflecting Professionalism National Board of Medical Examiners.

Structure of the Department of PA Studies (DPAS)



Roles and Responsibilities

Below are descriptions for some of the specific roles faculty and staff have in the program. The list below is not comprehensive; it is designed to help students understand who, by way of role, may be able to address a specific concern.

Program Director:

The Program Director is responsible for all aspects of the PA program, including academics, faculty and staff performance, and student experience.

Director of Progression and Retention

The Director of Progression and Retention is responsible for oversight of the admissions process for the PA department.

Director of Didactic Education

The Director of Didactic Education is responsible for curriculum, assessments, instruction, scheduling, and related matters for the didactic component.

The Didactic Team

The Didactic Team is comprised of the Director for Didactic Education, didactic faculty, and administrative staff. Questions, concerns, and requests pertaining to the particulars of the didactic component are best directed to the didactic team.

Director of Clinical Education

The Director of Clinical Education is responsible for curriculum, assessments, instruction, scheduling, and related matters for the clinical component.

The Clinical Team

The Clinical Team is comprised of the Director for Clinical Education, clinical coordinators, and administrative staff. Questions, concerns, and requests pertaining to the particulars of the clinical component are best directed to the clinical team.

Curriculum

Graduate Competencies

Graduates from DPAS will have acquired the competencies described below. These competencies were adopted through review of the National Commission on Certification of Physician Assistants (NCCPA), the Accreditation Review Commission on Education for the Physician Assistant (ARC-PA), the American Academy of Physician Assistants (AAPA), and the Physician Assistant Education Association (PAEA), AKA "4 Org Competencies" and the competencies for new graduates adopted by PAEA in 2019.

Competency I: Patient-Centered Practice and Knowledge

- Relate signs and symptoms of normal and abnormal health states
- Distinguish between the differences of care between acute, at risk (emerging), and chronic disease states
- Identify etiologies, risk factors underlying pathologic process, and epidemiology for common medical conditions
- Formulate differential diagnosis and order appropriate lab and imaging studies
- Accurately interpret patient data to guide the selection of procedures, diagnosis and treatment of illness
- Perform clinical and technical skills and procedures essential to the area of practice
- Provide intervention and screening methods for disease prevention and health promotion/maintenance
- Develop meaningful therapeutic relationships with patients and their families

Competency II: Society and Population Health

- Demonstrate patient care that is effective, safe, high quality, and equitable in all patient populations, especially those that are the most vulnerable
- Recognize the cultural norms, needs, influences, and socioeconomic, environmental and other population-level determinants affecting the health of the individual, their families, and the community being served
- Communicate effectively with physicians and members of the health care team to provide patient-centered care

- Utilize appropriate literature and technology to make evidence-based decisions regarding patient care and patient education
- Recognize accountability, responsibility, compassion and respect when removing barriers to health, such as low health literacy
- Recognize the role of social disparities in causing illness
- Engage with members of the health care team to provide patient education and resources aimed at disease prevention and health maintenance for the individual and the community
- Perform medical and surgical procedures essential to their area of practice while having awareness of personal and professional limitations in providing care
- Recognize the value of the work of monitoring and reporting for quality improvement when developing and implementing a patient management plan

Competency III: Health Literacy and Communication

- Actively listen, interpret information and effectively communicate that information so patients can understand and make meaning out of what is conveyed to them
- Recognize the need for governing mandates that ensure patients have access to unbiased, professional interpreters and appropriate resources when barriers to communication arise
- Establish meaningful therapeutic relationships with patients and families that foster a deeper connection to meet the patient's needs and goals to deliver culturally competent care
- Effectively provide patient education to patients, families and the public
- Demonstrate both cognitive and non-cognitive skills when organizing and communicating information with patients, families, community members, and healthcare team members
- Accurately and adequately document information regarding care for medical, legal, quality assurance, and financial purposes

Competency IV: Interprofessional Collaborative Practice and Leadership

- Articulate one's role in care-planning to patients, families, communities, and other professionals
- Advocate for the focus of the health care team to be centered on the needs of the patient
- Coordinate patient care and recognize when referrals are needed
- Develop relationships and effectively communicate with the health care team using unique and complementary methods to optimize patient care
- Utilize the full scope of knowledge, skills, and abilities of healthcare professionals to provide care that is safe, timely, efficient, effective, and equitable
- Contribute to the creation, dissemination, application, and translation of new health care knowledge and practices
- Encourage healthcare professionals to collaborate and integrate clinical care and public health interventions to optimize population health

Competency V: Professional and Legal Aspects of Healthcare

- Articulate standard of care practice and have a working knowledge of the regulatory environment
- Admit mistakes and errors and demonstrate accountability to patients, society, and the profession
- Demonstrate respect for the dignity and privacy/confidentiality of patients in the delivery of team-based healthcare
- Effectively participate in difficult conversations
- Demonstrate responsiveness to patient needs that supersedes self interest
- Recognize one's limits and establish boundaries to support quality team dynamics

Competency VI: Health Care Finance and Systems

- Recognize the financial implications to delivering quality healthcare and articulate their individual responsibility in this process
- Identify the value of the collaborative relationship of the team approach to patient-centered care
- Describe different types of health systems, funding streams, and insurance, including the role of Medicare and Medicaid as payors

Core Professional Attributes (CPAs)

In addition to the Program Professional Competencies, the University has identified a set of five professional attributes enabling all ATSU graduates to adapt their discipline-specific knowledge and skills to varying situations in ways that improve outcomes in all aspects of their roles as healthcare professionals. The University requires all programs to map the CPAs to course learning outcomes and report outcomes annually. The CPAs are not only mapped to the course learning outcomes, but also the graduate competencies within Taskstream and outcomes reported to the University each September. The five CPAs are:

- Critical Thinking (CT)
- Cultural Proficiency (CP)
- Interpersonal Skills (IS)
- Interprofessional Collaboration (IC)
- Social Responsibility (SR)

Didactic Component Courses

Didactic Component Schedule

Students will complete five sessions across 2+ academic semesters of coursework through the Mesa, Arizona campus, organized thematically. Each semester will

typically have two sessions with a one week break from classes between each session. The first session of the first semester will lay the foundations of medicine, then begin systems-based study with the Ears, Eyes, Nose, and Throat module. During a system module, curricular material will be synchronized across the clinical medicine, history & physical exam, and clinical skills courses. Modules will vary in length based on the breadth of the curriculum. Study will proceed one system at a time. Concurrent with systems-based study, two course series will expose and instruct students in the human side of medicine. The Body, Mind, and Spirit course series will present seminars exploring a variety of topics in the medical humanities and practice as a medical professional. The Clinical Medicine Practicum course series will enable students to interact with patients in clinical settings, practicing patient communication and history-taking skills, and providing time for students to develop their understanding of the role and conduct of a provider in a clinic.

Students are not used to substitute for or function as instructional faculty. In instances in which a student may have expertise in a certain area they may assist a principal or instructional faculty member in demonstrating a skill or technique.

Note: This course list is for the PA Class of 2025. Please refer to the curriculum documents on the program webpage for cohort-specific course lists.

Foundations of Medicine Series

MSPA5010 Clinical Anatomy (2 credit hours)

Clinical Anatomy is a review of clinically relevant human anatomy using a regional approach. This course emphasizes the clinical relevance of each anatomical area considered. Non-pathological radiological anatomy is reviewed.

MSPA5015 Introduction to Biomedicine & Clinical Medicine (4.5 credit hours)

This course provides a foundation in recognizing the differences between normal and disease states by integrating basic concepts in genetics, molecular biology, microbiology, physiology, immunology, laboratory medicine, preventative medicine, and pathology. Emphasis is placed on studying the various mechanisms of disease etiology and how they relate to pharmacotherapeutic intervention. Basic pharmacokinetic and pharmacodynamics principles are covered in this course, along with autonomic pharmacology; analgesics; anti-infective agents; anti-neoplastic agents; and immune-modulating therapies.

MSPA5040 Introduction to Patient Assessment (3.5 credit hours)

Introduction to Patient Assessment provides fundamental methods for obtaining and presenting a complete screening medical history and physical examination. Techniques for conducting a physical examination are covered. Instructional methods include lecture, group discussion, role-playing, and labs. Students conduct interviews and physical examinations under supervision. Students are expected to spend additional time outside of class performing physical exams, and preparing for presenting case information and findings.

MSPA5026 Introduction to Clinical Skills (1 credit hour)

Introduction to Clinical Skills is the first of a five part course sequence which provides hands-on training for clinical procedures common in current professional

practice. Using low instructor-student ratios and medium- and high-fidelity manikins, students will gain familiarity with a range of clinical procedures while developing their bedside manner and confidence. Team-based care principles will be taught through formative simulation experiences. The Clinical Skills series has been carefully organized to present material system by system to promote interaction of material from parallel courses in the curriculum, i.e. Clinical Medicine, History & Physical, and Body, Mind, Spirit.

History & Physical Examination Series

MSPA5060 History & Physical Examination I (2 credit hours)
MSPA5090 History & Physical Examination II (2 credit hours)
MSPA5125 History & Physical Examination III (2 credit hours)
MSPA5155 History & Physical Examination IV (1 credit hours)

The History and Physical Examination series is a four course series that provides physician assistant students with techniques of taking a patient history and performing a physical examination. This course will also teach the PA student the proper use of medical diagnostic equipment, selected clinical procedures and effective skills for communicating with patients, their families and other health professionals. Students will learn and practice basic counseling and patient education skills. The courses will include classroom activities, laboratory sessions and clinical experiences.

Topics will be arranged on a systems basis and complement coursework in the clinical medicine lecture series to the extent possible by the logistics of scheduling. It is important for the student to understand the relationships between material presented in this course and that presented in other courses and experiences in the curriculum. Material presented in one area should be recognized as complementary to and not apart from that presented in other arenas.

The course will present the student with opportunities to accomplish the stated objectives through a variety of methods that may include but are not limited to: lecture, discussion, simulated patient encounters, documenting the details of a complete history and physical examination, writing problem specific history and physical examinations in the SOAP note format, and performing case presentations and actual clinical experiences. Collaborative and individual exercises will be used to promote retention of presented course material and also to simulate clinical situations to increase critical thinking skills.

In Application Learning Lab (ALL), students will be challenged to apply their knowledge through problem-based case scenarios to develop problem solving and medical decision-making skills in addition to completing written examinations. This program of study will prepare physician assistant students to provide preventive, emergent, acute, chronic, rehabilitative, palliative, and end-of-life care to prenatal, pediatric, adult, and elderly populations.

The History and Physical Examination series has been carefully organized to present material system by system to promote interaction of material from parallel courses in the curriculum, i.e. Clinical Medicine, Clinical Skills, and Body, Mind and Spirit.

Clinical Medicine Series

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MSPA5035 Clinical Medicine: Endocrinology (4 credit hours)
MSPA5045 Clinical Medicine: Ears, Eyes, Nose, Throat (4 credit hours)
MSPA5050 Clinical Medicine: Pulmonology (4 credit hours)
MSPA5055 Clinical Medicine: Cardiology (8 credit hours)
MSPA5080 Clinical Medicine: Gastroenterology (7 credit hours)
MSPA5085 Clinical Medicine: Dermatology (2 credit hours)
MSPA5110 Clinical Medicine: Musculoskeletal (5 credit hours)
MSPA5115 Clinical Medicine: Neurology (5 credit hours)
MSPA5120 Clinical Medicine: Behavioral Health (4 credit hours)
MSPA5145 Clinical Medicine: Women's Health (4 credit hours)
MSPA5150 Clinical Medicine: Nephrology & Urology (4 credit hours)
MSPA5175 Clinical Medicine: Healthcare for Special Populations (2 credit hours)
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The Clinical Medicine series is a twelve course series that provides physician assistant students a systems-based education on health promotion and disease prevention, and patient evaluation, diagnosis, and management across the lifespan. Building upon the material that is presented in the foundations of medicine courses in Fall session1, each course in the clinical medicine series will provide instruction covering a specific body system, developing an understanding of the pathophysiologic basis of disease (including genetics and molecular mechanisms of disease), generating systems-specific differential diagnoses, ordering and interpreting diagnostic studies, and formulating and implementing pharmacologic and nonpharmacologic treatment plans. Special emphasis will be given to the major principles of pharmacology, including concepts of drug absorption, distribution, metabolism, and elimination. Medications covered will include those most commonly used in the care and treatment of the system-specific conditions.

Special populations will build upon core content delivered earlier in the curriculum with a focus on disparities that exist in healthcare for vulnerable populations. This course will focus on vulnerable populations including the very young; the very old; the immigrant and refugee population; intellectual and physical disabilities; and incarcerated individuals. This course will be case-based, requiring critical analysis and concept application in a team-based learning (TBL) model.

The Clinical Medicine series has been carefully organized to present material by body system to promote continuity with material from parallel courses in the curriculum, i.e. History and Physical Examination, Clinical Skills, and Body, Mind and Spirit.

Body-Mind-Spirit Series

MSPA5030 Introduction to Body-Mind-Spirit Seminar (2 credit hours)
MSPA5065 Body, Mind and Spirit I (1 credit hour)
MSPA5095 Body, Mind and Spirit II (1 credit hour)
MSPA5130 Body, Mind and Spirit III (1 credit hour)

The Body, Mind and Spirit Seminar series is a four course series that exposes the student to seminal material germane to the role of the practicing physician assistant. Foundational topics in the following areas will be presented over the four sessions in this course series: Professionalism (including intellectual honesty); Cross Culturalism and Care of Diverse Patient Populations; Bias in Medical Care Delivery; Interprofessional Team Concepts; Healthcare Delivery Systems; Evaluation of the Medical Literature; Concepts of Public Health; Patient Safety and Prevention of Medical Errors; Ethical Practice; Patient and Practitioner Wellness; PA-Physician Team Practice; PA Professional Issues; Development and History of the PA Profession and Spirituality in Medicine.

It is important for the student to understand the relationships between material presented in this course and that presented in other courses and experiences in the curriculum. Material presented in one area should be recognized as complementary to and not apart from that presented in other arenas.

The course will present the student with opportunities to accomplish the stated objectives through a variety of methods that may include but are not limited to: lecture, discussion, and presentations. Collaborative and individual exercises will be used to promote retention of presented course material and also to simulate clinical situations to increase critical thinking skills.

Clinical Medicine Practicum Series

MSPA5070 Clinical Medicine Practicum I (1 credit hour)
MSPA5100 Clinical Medicine Practicum II (1 credit hour)
MSPA5135 Clinical Medicine Practicum III (1 credit hour)
MSPA5165 Clinical Medicine Practicum IV (1 credit hour)

The Clinical Medicine Practicum series is a four course sequence which places students in supervised clinical patient care settings throughout their didactic education in preparation for the clinical year. Students will learn the art of medicine from PAs, physicians, and other healthcare providers in a variety of care environments and specialties.

In the first through third course sequence and through a partnership with local rehabilitation centers, students will have the opportunity to complete comprehensive history and physical exams on patients with complex acute and chronic disease profiles, applying their didactic education as they learn. Students will provide patient education for falls prevention for at-risk adults through ATSU's Falls Prevention Project. Students will also choose a patient admitted for post acute or long-term care, conduct a history, and perform a physical exam (H&P). They are responsible for documenting the findings and providing the preceptor with a patient

presentation.

Students will have access to a schedule of community preceptor clinic shifts where students will explore the variety of areas of medical practice and observe the transformation of the science of health into the art of medicine through authentic patient encounters.

The fourth course in these series will prepare students for the clinical year through a series of orientation lectures, end of didactic PACKRAT and summative examinations, and lectures on evidence based medicine and literature review in preparation for the capstone project.

Clinical Skills Series

MSPA5026 Introduction to Clinical Skills (1 credit hour)
MSPA5075 Clinical Skills I (1 credit hour)
MSPA5105 Clinical Skills II (1 credit hour)
MSPA5140 Clinical Skills III (1 credit hour)
MSPA5170 Clinical Skills IV (1 credit hour)

The Clinical Skills series is a five course sequence which provides hands-on training for clinical procedures common in current professional practice. Using low instructor-student ratios and medium- and high-fidelity manikins, students will gain familiarity with a range of clinical procedures while developing their bedside manner and confidence. Team-based care principles will be taught through formative simulation experiences. All students will obtain ACLS certification during this course sequence.

The Clinical Skills series has been carefully organized to present material system by system to promote interaction of material from parallel courses in the curriculum, i.e. Clinical Medicine, History & Physical Examination, and Body, Mind and Spirit.

Clinical Component Courses

Clinical Component Schedule

The clinical portion of the program is a 12 month series of experiences designed to expose the student to patients in a variety of clinical settings. The setting, assigned tasks and schedule will vary depending on the clinical site.

The year will consist of eight Supervised Clinical Practice Experiences (SCPE), and one 3-credit hour course:

- Seven 6-week core SCPEs
- One 6-week elective SCPE
- MSPA6073 Transition to Practice (scheduled for the duration of the clinical component)

Note: This course list is for the PA Class of 2023. Please refer to the curriculum documents on the <u>program webpage</u> for cohort-specific course lists.

Required Supervised Clinical Practice Experiences

MSPA6074 Family Practice (5 credit hours)
MSPA6075 Internal Medicine (5 credit hours)
MSPA6076 Pediatrics (5 credit hours)
MSPA6077 Emergency Medicine (5 credit hours)
MSPA6078 Women's Health (5 credit hours)
MSPA6079 General Surgery (5 credit hours)
MSPA6080 Behavioral Health (5 credit hours)

Clinical experiences will average approximately 40 hours/week on site, in patient related care. Some clinical experiences may involve slightly shorter (no less than 36 hours/week) or longer hours (no more than 80 hours/week), evening, weekend or on-call responsibilities. The preceptor or clinical site will determine the student's on-site schedule and clinical responsibilities. Students must adhere to each clinical experience schedule and to all assignments developed by the preceptor. If this is not possible in any given week at a specific clinical site, the student is to notify the clinical team in advance.

Patient related care includes evaluating and treating patients, charting and appropriate paperwork (written or electronic), case presentations, discussions with the preceptor, and other duties as applicable.

Elective Supervised Clinical Practice Experience

MSPA6081 Elective (5 credit hours)

Students will have the opportunity to complete an elective experience in an area of interest from the list of active preceptors in the program's clinical database. Students are welcome to suggest a clinical site outside of the program's available list that is consistent with the Department's mission and within the current established geographic clinical locations (in Metro Phoenix or active CHC campuses). The program must approve all clinical experiences. Per the ARC-PA accreditation, students may not solicit clinical rotations. To request a specific elective site outside of the program's database, follow the procedure outlined in the Student Requests for Specific Clinical Experiences.

Please note: The program reserves the right to replace a student's elective clinical experience with a program-determined required clinical experience.

Each clinical experience will have a designated preceptor who is responsible for the coordination of the student's overall learning experience. The preceptor may delegate some of the teaching to other qualified clinicians.

Other Clinical Component Course(s)

MSPA6073 Transition to Practice (3 credit hours)

This course is ongoing through the clinical year. It includes testing, practical examinations, summative evaluation, and preparation for the PANCE. Topics to prepare the student for practice as a licensed healthcare professional are covered including state licensure, DEA, malpractice, billing and coding, residencies and graduate PA training.

Clinical Component Instructional Goals

- 1. Elicit a pertinent, complete and accurate medical history
- 2. Concisely present organized and complete patient data
- 3. Accurately perform a complete and problem focused physical examination
- 4. Recommend and interpret appropriate diagnostic testing, in a patient evaluation
- 5. Accurately record written documentation of each patient encounter
- 6. Establish differential diagnoses for presenting complaint
- 7. Choose the appropriate treatment plan for each patient encounter, including pharmacologic and non-pharmacologic therapies
- 8. Interpret and evaluate medical literature in relationship to evidence based medical decision-making and patient care
- 9. Perform basic clinical procedures with skill and confidence
- 10.Communicate care management plan to patients in an organized, understandable manner
- 11. Foster inter-professional understanding and collaboration

Policies and Procedures

The policies and procedures listed below apply through all components (didactic and clinical) of the program.

Communication

Communication between ASHS faculty and staff and PA students can be accomplished through a variety of modes that include personal/virtual visits, phone calls, voice mail, and ATSU email. The ATSU email address is the official means of communication at the University. **Email communication between students and all ATSU personnel must occur via ATSU assigned email accounts. ATSU personnel are not permitted to respond to student emails originating from non-ATSU assigned email accounts.** Students are required to check ATSU email and respond on a daily basis.

PA students are cautioned against the use of social media while enrolled as a student. All public communications while a student of ATSU can be construed as a message on behalf of ATSU or reflective of ATSU's values, policies, or actions. Considerable thought should be given to the implications of sharing any information via social media. Any information a student distributes through a social media platform becomes public information (even when the platform purports to limit access to the information being shared).

Postings/pictures/videos or other material that violates the professionalism standards DPAS students are held to may be cause for disciplinary action, even if said postings are not on ATSU maintained platforms.

Students are not permitted through social media to connect to and/or communicate with faculty or staff while they are matriculated (including "liking", "connecting", or "friending"). Faculty and staff are not permitted through social media to connect to and/or communicate with matriculated students. The only exception is the ATSU DPAS Class Facebook page set up by ATSU. Staff and faculty may monitor this site to answer questions from incoming students.

Please take special note: It is a violation of the <u>Health Insurance Portability and Accountability Act of 1996 (HIPAA)</u> and University policy for students to distribute ANY information related to patient care via social media.

ATSU/ASHS/MPAS names are branded. As such use of the ATSU/ASHS/MPAS name or logo requires pre approval from the Chair and Communications and Marketing.

Academic Assistance

Faculty Academic Advising

A team-centered approach will be utilized to provide any needed academic support with the faculty advisor as the centerpiece of the effort. Faculty academic advisors are assigned to each student at matriculation and follow them through to graduation. While it is the program's intent to provide all available support to students who are experiencing academic difficulty, this policy is not intended to undermine the basic tenant that it is ultimately the learner's responsibility to seek out and utilize the resources made available to meet the requirements of ATSU and DPAS.

Tutoring Services

The program and <u>Student Affairs</u> maintain contact with students, graduates, and others who express interest in providing tutoring to PA students challenged by the program. Students wishing to obtain tutoring should contact their faculty advisor and/or Student Affairs to inquire about available tutors.

Students with Disabilities

Learning Resources & Accommodation Services (LRAS) supports ATSU students with disabilities by determining eligibility and coordinating necessary academic adjustments (accommodations), while maintaining the standards of the University.

Any student seeking academic adjustments to accommodate limitations due to a documented disability is required to register with LRAS. ATSU faculty will not provide disability-related academic adjustments without referral to and notice from LRAS.

To register, or to discuss adjustments and services as they may apply to your individual situation, please contact LRAS at accommodations@atsu.edu, 660.626.2774 Missouri campus, or 480.245.6248 Arizona campus. For more information visit:

https://www.atsu.edu/department-of-student-affairs/learning-resources

In addition to registration with the director of learning resources, any student who feels that they have a disability or condition which might jeopardize the safety of patients or prohibit their participation in classroom, laboratory, or clinical activities must notify the appropriate faculty and/or program director so that reasonable accommodations can be made.

Student Access to Faculty

In addition to teaching, PA faculty members have administrative, University, and clinical responsibilities. Time students spend with faculty should be for academic counseling, advisement, academic questions or other concerns related to the PA program. PA faculty members generally maintain an "open door" policy for student access. Please use good judgment and respect faculty members' time. If extended periods of time are needed, please consult the faculty member to make appointments.

Although students have significant access to program faculty, please remember that faculty, the program director, and the medical director are not allowed to provide medical care to PA students except in an emergency situation.

Fair Practices

PA students have equal access to facilities and programs of ASHS as do students of other programs. ASHS is committed to equality of opportunity and does not discriminate against applicants, students, or employees based on race, religion, color, creed, national origin, gender, age, sexual orientation, or disability. All policies concerning discrimination, harassment, and retaliation are found in the ATSU University Student Handbook.

Grading

Course Score and Grade Calculation

Grades for assessments will be calculated to two decimal points. Course grades will be rounded to the nearest whole percentage per Enrollment Services policy; and using the following rounding convention: grades ending 0.5 will round up to the nearest whole number and grades < 0.5 will round down. For example 89.1 becomes 89 and 89.99 becomes 90. The transcripted course score and letter grade

will be official, even when rounding results in the transcript and Canvas showing different letter grades.

Competency on course objectives must be achieved at a minimum level of 70.00% to pass the course. Final course letter grades will be calculated using the grading scale below.

Grading Scale

Grades for each PA student will reflect the evaluation criteria as stated in the course syllabi. Final course grades for ASHS PA program didactic courses will be expressed using the following scale:

A=90-100 B=80-89 C=70-79 F= < 70 I=Incomplete

Incomplete Grades

PA students whose academic work at the end of a course is incomplete may be given, at the course director's discretion, a grade of I (incomplete). An Incomplete Grade Agreement will be drafted, reviewed, and signed by the student and course director issuing the incomplete, which will define the terms and timeline for completing the course and converting the I to a letter grade. Incomplete grades for which there is not a signed Incomplete Grade Agreement form will become failing grades two weeks after being issued. When the terms of an Incomplete Grade Agreement are not fulfilled, the incomplete grade will be converted to an F.

Academic Standing

A student who is in good standing in the program will have met the following criteria:

- Maintain an overall grade point average (GPA) of 2.0 or higher and achieve a "C"/passing or better letter grade in all didactic and clinical courses required by the ASHS DPAS.
- 2. Meet the defined DPAS <u>Professionalism Expectations</u> and be in compliance with all program and University policies and procedures.

Academic Progression

Progression in the program is contingent on maintaining good academic standing, continued mastery of program objectives, course content, and demonstration of behaviors consistent with a healthcare professional as outlined in the Professionalism section of this program guide.

At-Risk Student Policy

Identifying At-Risk Students

Each learner is ultimately responsible for their own success. The program is committed to supporting students, including monitoring for early-warning signs of struggle. Students may be deemed at-risk using one or more of the following criteria:

- 1. Students experiencing a course failure.
- 2. Students failing to meet program standards on any required standardized test (e.g. End-of-Rotation exams) or program summative exam.
- 3. Students failing two or more major unit assessments.
- 4. Students failing the Comprehensive Didactic Exam.
- 5. Students failing to meet program defined <u>professionalism expectations</u>.
- 6. Students earning a failing grade on the first attempt of two or more End-of-Rotation (EOR) exams.
- 7. Students earning 1.0 or more standard deviations below the mean on the End of Curriculum Exam.
- 8. Students earning a failing grade on one or more SPEs.
- 9. Consistently performing at a sub-standard level with regard to preceptor evaluations during the clinical year
- 10. Consistently performing at a sub-standard level with regard to student site visits during the clinical year
- 11. Students who are dismissed from a clinical experience by a site or preceptor.
- 12.Deficiencies in clinical experience course performance and/or fund of medical knowledge as identified during a clinical site visit.
- 13. Students not necessarily meeting any of the above criteria, but are of significant concern to current program faculty and/or program partners

At-Risk Student Intervention

Once a student has been identified as being at risk, the program director (or their designee) will contact the student in writing. Based on prior experience supporting students who struggle, the program will prescribe a series of steps or tasks for the student to complete.

Student Progress Board

The program may elect to review a student's performance via a Student Progress Board (SPB). The student will be informed of the SPB in writing and may be called to appear in person (or by video-conference) or to submit a written statement (or both). Students who fail to respond to contact attempts by the program will have documentation of failure to respond entered into the student's file, which could adversely affect any professional recommendation.

Each SPB will be convened by the Program Director (or designee) to consider an at-risk PA student. This board will include the program director, the director of didactic and/or clinical education (as appropriate), the student's advisor, the instructor(s) of any of the courses with failed assessments, and any other appropriate faculty and staff. When a specific member of the board is unavailable, a

pro tem may be designated. A minimum of four faculty members are required to constitute a quorum.

The student is not allowed visitors or legal representation during the SPB meeting.

The SPB will consider each case individually, and will render a decision that may include (but is not limited to) any of the following:

- Mandatory advisor meetings
- Review of faculty & SP feedback (SPE)
- Mandatory tutoring
- Counseling referral
- Re-testing
- Re-submit missed/failed assignments
- Mandatory structured study during breaks from scheduled classes
- Extended plan of study (e.g. special topics course, repeat of clinical experience course)
- Probation
- Dismissal from the program

In the event a student fails to meet academic or professional standards, the student will be subject to dismissal from the program by the SPB.

Whenever the program intervenes to support an at-risk student, the program director (or their designee) will send a formal letter to the student detailing the reason for the intervention, the specific steps ordered, and, in the case of probation, what will qualify the student to be released from probation. A copy of this notice will be added to the student's file. After the decision, the student has the option to file an appeal as outlined in the <u>ATSU Catalog</u>.

Probation

Students who fail to maintain good <u>academic standing</u> or professionalism standards will be placed on Probation by the Student Progress Board (see <u>At-Risk Student Intervention</u> section). In written notification, the Program Director will specify the reason(s) for probation, the requirements for restoration of good standing, and the prescribed methods for completing those requirements. Probationary status is noted on the student's official transcript. Probation may affect a student's financial aid status and/or funding opportunities.

Student Leave Policy

For students who request consideration for a leave of absence must complete the extended absence request form which must first be approved by the Program Chair and ASHS Dean. This request covers anticipated absences and medical leave of absence. If the official Student Leave request is not approved and the student does not return within the timeframe outlined in the Extended Absence Contract, the student will be administratively withdrawn from the program and must re-apply for

admission. The Extended Absence Request Form may be found at: https://www.atsu.edu/pdf/extendedabsencerequestform.pdf
The Student Leave Policy can be found in the University Catalog on page 47.

Withdrawal from the program

Students withdrawing from their program must fill out the program withdrawal form located on the ATSU portal (under Resources > Academic Resources). Upon form submission, the student's program has two business days to contact the student to discuss the withdrawal. After two business days, the withdrawal will be processed with an official withdrawal date recorded as the initial submission date of the withdrawal form.

The Student Withdrawal Policy can be found in the University Catalog on page 47.

Dismissal

Academic progression in the Program is contingent on maintaining good academic and professional standing while demonstrating continued mastery of program objectives and course content. Failure to meet these standards may result in dismissal from the program. Students dismissed from the program will receive written communication from the program chair. Dismissed students have the right to appeal this decision to the ASHS dean's office. For more information on how to appeal, please consult the ATSU Catalog, under the Arizona School of Health Sciences, School Policies, Dismissal Appeal Process, which can be found page 49 of the catalog catalog.atsu.edu. If a dismissed student chooses to appeal, that appeal must be submitted in writing to the ASHS Dean within seven (7) calendar days. If the appeal is not received within seven days, the decision is final.

Special Topics Course

Students who have academic or professional challenges may be required to complete a special topics course (MSPA5820 or MSPA6820). This course is designed to assist at-risk students in successfully meeting program expectations and may be required prior to and/or during the clinical year.

The content of this course will be determined by the program, but will be tailored to the student's individual needs, taking student input under advisement. Students required to complete the special topics course are required to achieve a passing grade for the course, in order to advance in the program.

Students should consult with Enrollment Services to determine if enrollment in the special topics course will result in additional tuition.

Academic Dishonesty

The Code of Academic Conduct and the Code of Behavioral Standards are outlined in detail in the ATSU <u>University Catalog</u>. Students are expected to be familiar with this code. Additionally, the <u>University Student Handbook</u> outlines the procedure for reporting and investigating violations of the codes.

Conflict Resolution

An important aspect of professional conduct in an organization is working within the organizational hierarchy to address conflict and concerns. Though rare, conflict, challenges, and unsatisfactory interactions may occur during didactic and/or clinical training. These may be academic, professional, or personal in nature. Students with concerns are expected to act professionally at all times, and to follow the steps below to resolve conflict with course directors/program faculty, clinical preceptors, University and clinical training site staff, and colleagues.

Didactic Component

- Contact the course director or course faculty (if applicable) first.
 If this does not resolve your concern or if the problem does not relate to a specific course:
- Contact your assigned faculty advisor. If the issue is not resolved:
- 3. Contact the Director of Didactic Education. If the issue is not resolved:
- 4. Contact the Program Director.

Clinical Component

- Attempt to resolve problems with the appropriate individual directly. If this does not resolve your concern:
- 2. Contact the clinical preceptor. If this does not resolve your concern:
- 3. Contact a clinical coordinator. If this does not resolve your concern:
- 4. Contact the Director of Clinical Education. If this does not resolve your concern:
- 5. Contact the Program Director.

Only students who have exhausted the conflict resolution pathways above may bring their unresolved concerns to the ASHS Dean. The Dean's office is located on the second floor of the 5850 building on the Arizona campus.

If a student is experiencing personal problems, the student should speak with their faculty advisor. The advisor will guide the student to appropriate ATSU resources.

Do not allow small problems to turn into large problems. Address those issues immediately so that the issue can be resolved quickly.

Student Health

Counseling Services

The University provides licensed behavioral health and wellness counseling services to students. Students may access personal counseling by contacting <u>Student Affairs</u>. Students also have access to a free 24/7 telephonic counseling service called TimelyCare. TimelyCare is available to students regardless of where they are physically located. Go to: http://timelycare.com/atsu and create your free account. The TimelyCare 24/7 Customer Service Line is: 833-4-TIMELY. Additional mental health resources for PA students can be found here.

ASHS Assessment of Immunity, Screening & Certification Information

ASHS requires all residential students to provide documented proof of completion of all required ASHS immunizations, immunity, screenings and certifications, and maintain compliance with the requirements in this section for the duration of enrollment in ASHS. Students are responsible for all costs associated with being in compliance with these requirements.

Failure to comply with the health requirements defined below is considered unprofessional conduct and may impact course grades, clinical experience attendance, and graduation date.

Assessment for immunity to disease will require documentation of the following:

- COVID-19 Vaccination
 - Documentation of two-dose series of either Moderna or Pfizer vaccines or documentation of one-dose of Johnson & Johnson vaccine
 - Documentation of one-dose of the bivalent vaccine.
 - Series must be completed prior to matriculation
 - If additional boosters are recommended, they must be completed per prescribed timeline.
- Hepatitis B
 - Documentation of three (3) dose series of Hepatitis B vaccine. Series must be started prior to matriculation and completed per prescribed timeline
 - OR documentation of a blood test (titer) of immunity to Hepatitis B
- Influenza Post matriculation requirement due to seasonal vaccine availability
 - Documentation of seasonal annual Influenza vaccination
 - The ASHS Clinical Affairs office will establish a deadline for proof of immunization each calendar year and notify students prior to matriculation
- Measles Mumps and Rubella MMR
 - Documentation of two (2) doses of MMR vaccine
 - OR documentation of a blood test (titer) of immunity to Measles Mumps Rubella
- Tetanus Diphtheria and Pertussis (Whooping Cough) Tdap
 - Documentation of one (1) adult dose of Tdap vaccine within the last ten (10) years
 - Infant dose (DPT) does not meet this requirement

- Varicella Chicken Pox
 - Documentation of two (2) doses of varicella vaccine.
 - o OR documentation of a blood test (titer) of immunity to Varicella
 - History of this disease does not meet this requirement
- Tuberculosis annual screening
 - During the didactic phase, one (1) negative PPD skin test or one (1) negative QuantiFeron TB Gold blood test within the last twelve (12) months
 - During the clinical phase, a 2-step TB test will be required. Students will not be permitted to attend clinical experiences until all site requirements are met.
 - Students with a history of positive PPD skin test or positive QuantiFeron TB G blood test
 - Documentation of a negative chest x-ray (CXR)
 - AND documentation of medical clearance from your personal healthcare provider annually

Immunization Exemptions:

Under certain religious or health circumstances, a request for exemption from preventive health requirements may be granted. However, ATSU cannot guarantee placement in clinical rotations when this exemption is granted. Consequently, students receiving an exemption from preventive health requirements may take longer to complete the curriculum and graduate, or the student may not be able to complete the curriculum and graduate.

Physical Fitness will require documentation of the following:

• Documentation of a physical exam within the last twelve (12) months

Knowledge and ability to perform CPR will require documentation of the following:

- Documentation of unexpired Basic Life Support (BLS) for Healthcare Providers Adult & Child AED certification issued by American Heart Association to be provided by the program and completed in Fall Block 1.
 - No other credential issuers will be accepted

The Student Risk Management Record supplied electronically MUST be filled in and signed by your personal healthcare provider (MD, DO, PA or NP). ALL verifying documentation must be included.

Pre-matriculant students should mail, fax or email the Student Risk Management Record and documentation to:

Matriculated students should mail, fax or email proof of continued compliance with these health requirements to:

Gina Hirrill-Torres
PA Admissions Coordinator
A.T. Still University
Arizona School of Health Sciences
5850 E. Still Circle

Sheree Fiske Clinical Affairs Officer A.T. Still University Arizona School of Health Sciences 5850 E. Still Circle Mesa, AZ 85206 O: 480-265-8064 F: 480-219-6100

<u>qinahirriltorres@atsu.edu</u>

Mesa, AZ 85206 O: 480-219-6141 F: 480-219-6103 ASHSClinicalAffairs@atsu.edu

and

Janell Somers
Clinical Student Liaison
Coordinator
A.T. Still University
Arizona School of Health Sciences
5850 E. Still Circle
Mesa, AZ 85206
O: 480-265-8032

F: 480-219-6144 jsomers@atsu.edu

Program Preventative Health Requirements

- 1. Students are required to maintain compliance with the ASHS Assessment for Immunity, Screening & Certification rules (as above).
 - a. Students are required to submit the Student Risk Management Record prior to matriculation (provided to students electronically to complete).
 - b. Students are required to maintain continued compliance with immunity and certification rules.
- 2. Students are responsible for obtaining any clinical experience or DCE site specific immunization or certification requirements (in addition to those required by the ASHS Clinical Affairs office) in a timely manner and maintain compliance throughout the duration of the clinical or DCE experience.
- 3. Students are responsible for the costs for maintaining continued compliance with all immunization requirements.

Maintaining Continued Compliance with Health Requirements

- 4. ASHS Clinical Affairs office will email each student a reminder for upcoming immunization compliance expiration(s) both 2 months and 1 month prior to the expiration of the requirement(s).
 - a. The program is also notified by ASHS Clinical Affairs in the 1 month reminder sent to students.
- 5. Students are required to submit proof of continued compliance with all immunization requirements to the ASHS Clinical Affairs office via email to ASHSClinicalAffairs@atsu.edu AND Janell Somers jsomers@atsu.edu prior to coverage/certification expiration(s).
- 6. ASHS Clinical Affairs office will notify the program in the event a student is out of compliance.
 - a. The program will notify a student when they are out of compliance.
 - b. The program director or designee will issue the student a professionalism violation.

- c. The program will notify appropriate faculty, clinical experience, and/or DCE sites that the student will be absent from the assigned educational experience.
- d. A program faculty person will privately inform the student to leave campus and/or required and elective educational activities if the student is found out of compliance while attending a scheduled activity.
- 7. Students are not allowed to participate in required or elective educational activities, either on campus or off, while out of compliance.
 - a. Student absences from required educational activities due to non-compliance are considered unexcused absences.
 - Students absent from a required educational activity due to non-compliance may be required to, at the discretion of appropriate faculty, forfeit some or all of the professionalism points from missed activities.
 - c. Students absent from a required educational activity due to non-compliance may, at the discretion of appropriate faculty, be granted the opportunity to make-up missed assignments/exams on a timeline established by the faculty person(s).
 - d. Absences from required educational activities because of non-compliance may result in a course grade of incomplete, a course grade of F, a modified clinical experience schedule, and/or delayed graduation.
 - e. Students who remain out of compliance for more than 30 consecutive days will be placed on probation and called before a SPB for unprofessional conduct.
- 8. Students out of compliance are required to submit appropriate documentation of compliance to ASHS Clinical Affairs office to return to compliance.
 - a. Didactic Component students are required to also notify their advisor and the director of didactic education of return to compliance.
 - b. Clinical Component students are required to also notify their advisor and the director of clinical education of return to compliance.

Dress Code

The PA program dress code has been designed to assist students in presenting a professional appearance in order to inspire confidence in both colleagues and patients, as well as to comply with health and safety standards that promote effective patient care and minimize the possibilities for body fluid exposure or the spread of infectious disease. Students should maintain a professional appearance and dress appropriately whenever they are representing ASHS and the PA profession in any setting. This includes the campus, all clinical sites, meetings, and special events. Being neatly dressed and well-groomed exemplifies professionalism and courtesy toward your colleagues and patients. Attire should not distract from the educational effort.

Professional Dress for Class Attendance on the ATSU Campus

The rules below apply to classroom, laboratory, and campus events Monday-Friday between the hours of 8:00 am and 5:00 pm.

- 1. School identification card with photo with first and last name must be worn and visible at all times on campus.
- 2. Clothing must be clean and free of wrinkles, rips, tears, and stains.
- 3. Clothing must fit appropriately. Clothing must not be loosely fitting, which can promote disease transmission through accidental contact, or tightly fitting, which can restrict range of motion.
- 4. Clothing must not expose the back, midriff, cleavage, or undergarments.
- 5. Clothing color should not be distracting. No loud or fluorescent colors should be worn.
- 6. These garments may be worn:
 - a. Dress shirts
 - b. Blouses
 - c. Cardigans
 - d. Business slacks
 - e. Dress khaki pants
 - f. Dress capri pants
 - g. Dresses or skirts which cover at least a majority of the thigh
 - h. Closed-toed dress shoes, clean and in good repair, with heels less than two inches high.
 - i. Sneakers (only with scrubs)
 - j. Program scrubs (in classroom or in lab only)
 - k. Head coverings for religious observance
- 7. These garments may not be worn:
 - a. Tank tops
 - b. Halter tops
 - c. Spaghetti straps
 - d. Jeans
 - e. Sandals
 - f. Open-toed shoes
 - g. Work-out attire
 - h. Leggings
 - i. Sweatpants/shirts
 - j. Non-religious head coverings
- 8. Jewelry and piercings must be kept to a minimum.
- 9. Fingernails should be kept trimmed and, when in surgical settings or clinical experiences, without polish. Artificial nails are prohibited.
- 10. Perfume, cologne, or aftershave, if worn, must be kept to a minimum.
- 11. Hair must be clean and arranged to avoid interference with providing patient care. Facial hair should be neatly trimmed. Hair may not have unnatural colors, hues, highlights, or dyes.
- 12.Good personal hygiene is to be maintained at all times. This includes regular bathing/showering, use of deodorants/antiperspirants, and regular dental hygiene.

Professional Dress for Patient Encounters and Attendance at Off-Campus Conferences

This section covers dress for all patient encounters including simulated patient encounters, didactic clinical experiences (DCE), history-taking experiences, clinical experiences, and off-campus professional conferences.

All of the rules in the above section apply to patient encounters and off-campus conferences with the following modifications/additions:

- 14.Established dress codes at health fairs and clinical experience sites supercede those of the program (except required ATSU ID badges with first names only).
- 15. Ties are recommended to be worn with button-up collared dress shirts.
- 16. White coats must be worn, except during professional functions (eg conferences)
- 17. Scrubs may only be worn at a clinical site if authorized by the site or preceptor.

Attendance

Program Attendance Expectations

- Students are expected to attend all scheduled educational activities.
- Students are expected to arrive with sufficient time prior to activity start time to be prepared to participate immediately when the activity begins. Arriving "on the dot" is not professional behavior.
- Students are responsible for all materials (instructions, curricular content, assessments, etc.) presented in or discussed during scheduled educational activities, whether or not they are in attendance.
- Students are expected to arrange for appropriate care for home, family, and/or pet obligations prior to and during the program to avoid foreseeable barriers to attendance.
- Absences will not be retroactively approved, except in verifiable emergent situations. Students must file a PAAR within 24 hours of the emergency.
- An absence of two or more consecutive days due to illness requires a written excuse from a healthcare provider on official letterhead.
- Absences greater than five academic days may require a student to withdraw from the program (See ATSU Catalog).
- Repeated absences may result in review by the Student Progress Board (SPB), grade-related penalties, other disciplinary action, and delayed graduation.
- Expectations unique to the clinical component
 - Student requests for unanticipated absences (eg. illness, emergencies) will be made to the clinical experience site manager (if applicable), Regional Director of Medical Education (RDME) (if applicable), preceptor, and the clinical team.
 - Students must obtain permission from the Clinical Team, then from their preceptor, 4 weeks prior to an absence for professional activities (eg. conferences, speaker events).

- Students may not be absent for more than 2 days during any single clinical experience.
- Students are expected, when possible, to arrange make-up hours for any hours of absence during an experience.
- Students are expected to minimize patient flow disruptions by limiting absences to whole days only.
- Students are expected to contact the clinical team (and RDME if applicable) immediately if a clinical preceptor is absent for any reason or any reduction in clinical exposure arises.

Tardiness & Unexcused Absences

Promptness is an important trait that students are expected to display during all parts of the program. Repeated tardiness and/or absence from scheduled educational activities, any unexcused absence, and failure to submit a PAAR for each day of absence, are all considered unprofessional behavior. At the discretion of the appropriate instructor(s):

- a professionalism report may be submitted for the absent student,
- the student may receive grade-related penalties, up to a failing grade, in the course or courses affected by the absence,
 - o grade-related penalties will be described in course syllabi
- the student may be delayed in completing the didactic or clinical component of the program or the program as a whole, and/or the student may be referred to the <u>SPB</u>.

Religious Observance and Practice

ATSU policy forbids discrimination because of religious beliefs or practices or any absences resulting from them. In addition, the student cannot be discriminated against for seeking a religious accommodation pursuant to this policy. A refusal to accommodate is justified only when undue hardship would result from each available alternative of reasonable accommodation. **Students must submit a PAAR** *at least one month* prior to an anticipated absence for religious observance and/or practice.

Didactic Year

The Program strives to ensure all scheduled educational activities are necessary and valuable for promoting and supporting student learning. **As a result, attendance is mandatory for all scheduled educational activities.** The Program realizes, however, that special occasions arise that are personally important to students.

Hence, all didactic year students are allotted 5 days of PTO that include, but not limited to:

- One-day illnesses (with or without medical documentation)
- Funerals
- Family emergencies
- religious/faith ceremonies
- weddings

- rehearsal dinners
- family or friend celebrations (e.g., birthdays, anniversaries, reunions, graduation activities, etc.)
- conferences

All absences require submission of a Physician Assistant Absence Request form (PAAR). Unplanned absences require contacting the director of didactic education immediately, and a PAAR must be filed within 24 hours of the absence. Planned absences must be submitted at least one month prior to the event. Failure to submit a PAAR at least one month prior to a planned event will result in the request being denied. In order to use personal time off, a Physician Assistant Absence Request form (PAAR) must be submitted (CO2024 Form, CO2025 Form). The submitted PAAR must be approved by the Director of Didactic Education in order for the absence to be excused. Hence, it is required that travel plans be arranged AFTER the PAAR is submitted and approved. Once the request is reviewed, an email will be sent stating if the absence was approved.

PTO days cannot be used under any circumstance during the following dates and times:

- scheduled exams, quizzes and other assessments (both written and practical)
- scheduled laboratory and training activities (e.g., Matter of Balance, Rehabilitation Training, etc.)
- interactive classroom activities which participation is required
- any "blackout dates" published by the Department of Physician Assistant Studies (DPAS)

Only one PTO day can be used per didactic course. PTO days cannot be split into half days or hours. PTO days cannot be transferred or rolled over from the didactic year to the clinical year. A submitted PAAR can be redacted if plans change. To cancel a PAAR, please email the Director of Didactic Education.

Clinical Year

The Program strives to ensure all clinical experience activities are necessary and valuable for promoting and supporting student learning. As a result, attendance is mandatory for all scheduled clinical experiences, scheduled testing, and events listed on the Blackout Dates document. The Program realizes, however, that special occasions arise that are personally important to students.

Hence, all clinical year students are allocated 5 personal days off per year, but no more than 2 days per clinical experience. This time may be used for activities personally important to the student, including but not limited to:

- One-day illnesses (with or without medical documentation)
- Funerals
- Family emergencies
- religious/faith ceremonies
- weddings
- rehearsal dinners

- family or friend celebrations (e.g., birthdays, anniversaries, reunions, graduation activities, etc.)
- job interviews

In order to use personal time off, a Physician Assistant Absence Request form (PAAR) must be submitted through Exxat no later than 1 month prior to the date of the planned event. The submitted PAAR must be approved by the Director of Clinical Education (or designee) in order for the absence to be excused. Hence, it is strongly advised that travel plans be arranged <u>AFTER</u> the PAAR is submitted and approved. Once the request is reviewed, an email will be sent stating if the absence was approved.

Whenever possible, Students are expected to arrange make-up hours for any absence during a clinical experience.

Students are expected to minimize patient flow disruptions by limiting absences to whole days only.

Requests to attend professional conferences will be taken into consideration on a case by case basis and may not interfere with the current clinical experience. Requests must be made to the clinical team **at least** 4 weeks prior to the scheduled event and a PAAR must be submitted along with approval obtained by the preceptor and Regional Director of Medical Education (RDME), if applicable. PTO time will **not** be deducted for these activities but students must be able to demonstrate they meet the minimum number of hours needed to pass the rotation.

Students are expected to contact the clinical team (and RDME, if applicable) **immediately** if a clinical preceptor is absent for any reason or any reduction in clinical hours arises. Failure to do so may result in reduction of professionalism points for that clinical experience and referral to the Student Progress Board (SPB).

Recording (audio and video) or photographs of educational activities, including clinical rotations, is not permitted without express written consent of the course director, clinical facility or presenter in advance. The program video captures most lectures, except those that violate HIPPA or other privacy issues. The program also photographs students during lab activities, and will share with the students. Failure to abide by this policy will result in referral to the SPB, and possible dismissal.

Technical Standards

A candidate for the doctorate or master's degree at ASHS must possess abilities and skills in seven identified categories including observation; communication; motor; sensory; strength, mobility, and endurance; intellectual, (conceptual, integrative, and quantitative); and behavioral and social. These abilities and skills are defined in the section, "Minimal technical standards for admission and matriculation" available in the ASHS section of the ATSU University Catalog.

In addition, the DPAS has additional technical standards that a student must meet, which include:

- Students must be able to observe and participate in all demonstrations, visual
 presentations in lectures and laboratories, and computer assisted instruction. In
 addition, students must be able to observe laboratory evidence and
 microbiologic cultures, microscopic studies of microorganisms and tissues in
 normal and pathologic states.
- 2. Students must be able to observe patients accurately and completely, both at a distance and closely. This ability requires functional vision, hearing and somatic sensation.
- 3. Students must be able to problem solve, collect, organize, prioritize, analyze and assimilate large amounts of technically detailed and complex information within a limited time frame. This information will be presented in a variety of educational settings, including lectures, small group discussions, and individual clinical settings. Students must be able to analyze, integrate, and apply this information appropriately for problem solving and decision-making.
- 4. Students must be able to comprehend three dimensional relationships and the spatial relationships of structures.
- 5. Students must have sufficient use of the senses of vision, hearing and smell necessary in order to elicit information, perceive nonverbal communications, and describe changes in mood, activity and posture in addition to the psychomotor abilities to allow the performance of all skills/tests in the physical exam. Students must be able to perform inspection, palpation, auscultation and percussion.
- 6. Students must be able to relate to patients and family members and establish an empathetic, professional and effective relationship with patients and families including not only speech but reading and writing.
- 7. Students are expected to be able to communicate the results of the examination to the patient and to their colleagues with accuracy, clarity, and efficiency in oral, written and electronic formats.
- 8. Students are expected to possess the ability to work collaboratively with all members of the healthcare team.
- 9. Students must have motor function sufficient to execute movements reasonably required to provide general care and emergency treatment to patients. Such skills require coordination of gross and fine muscular movements, equilibrium and sensation.
- 10.Students should be able to manipulate equipment and instruments to perform basic laboratory tests and procedures required to attain curricular goals (e.g. needles, stethoscope, ophthalmoscope, tongue blades, intravenous equipment, gynecologic speculum, and scalpel).

- 11. Students must be able to transport themselves from one location to another in a timely fashion in order to facilitate patient care responsibilities and to receive educational training.
- 12. Students must have the emotional health to fully use their intellectual ability, exercise good judgment, and complete all responsibilities attendant to the diagnosis and care of patients.
- 13. Students must be able to tolerate physical, mental, and emotional stress in training and continue to function effectively.
- 14. Students must possess qualities of adaptability, flexibility and be able to function in the face of uncertainty. He/she must have a high level of compassion for others, motivation to serve, integrity, and a consciousness of social values.
- 15. Students must possess sufficient interpersonal skills to interact positively with people from all levels of society, all ethnic backgrounds, and all belief systems.
- 16.Students must be able to accept criticism and respond by appropriate modification of behavior.
- 17. Students are expected to be able to display appropriate judgment in the assessment and treatment of patients. In addition, students must be able to learn and demonstrate the ability to recognize limitations in their knowledge, skills and abilities and to seek appropriate assistance with their identified limitations.
- 18.Students are expected to possess perseverance, diligence, and consistency to complete the physician assistant curriculum and enter into the practice of medicine as a certified and licensed physician assistant.

Student Contact Information

Students are expected to provide the program with current address and phone number information at all times. If your address and/or phone number change, please submit information immediately to:

- 1. Program Manager Wendy Hardina (wendyhardina@atsu.edu)
- 2. Enrollment Services Update contact information in Campus Nexus Portal (<u>tutorial</u>)

Background Checks and Substance Use Testing

Students were required to undergo a background check prior to matriculation into the PA program. These background checks are available to clinical sites upon request to the PA department. Some clinical sites may have additional requirements including but not limited to: a more recent background check and/or urine drug screen, fingerprinting, and mask fit. In these cases, students shall be responsible for paying any and all associated costs.

Final approval for clinical experience placement is contingent upon satisfactory review (by the program and clinical site) of information contained in the criminal background check report and/or drug screen, as required by individual clinical sites. If a student is using prescribed medication(s) that would result in a positive result in a drug screen, the program will require an official statement (on letterhead) from the prescribing provider verifying that they prescribe said medication(s) for the student. This must be furnished prior to the sample collection in a sealed envelope, and will only be opened by the program if the drug screen result is positive.

Please note that some clinical experience sites may have requirements beyond those stated in this document (eg. tobacco screening). Students who do not meet these additional requirements may not be able to be placed on those clinical experiences. This may affect the ability of the program to assign the student to required clinical experiences.

The DPAS reserves the right to prohibit progression in the Physician Assistant Studies program based upon the results of such testing, or the refusal to submit to such testing.

Patient Privacy

Prior to beginning clinical experiences, all students are trained in the Health Insurance Portability Accountability Act (HIPAA) medical privacy regulations. Students will not be permitted to begin clinical experiences without HIPAA training. Students must demonstrate continuous compliance with these regulations throughout the didactic and clinical year. Failure to do so may result in suspension or dismissal from the program.

OSHA Training for Students

During the didactic component of the program, each student receives training in accordance with the requirements of the Occupational Health & Safety Administration on Universal Precautions and learns about the appropriate methods of handling blood, tissues, and bodily fluids as well as dealing with the management of communicable diseases. As part of professional development, each student is responsible for incorporating these precautionary measures into the daily routine while taking care of patients. It is the student's responsibility to become familiar with the policies and procedures for applying these precautions during all ATSU/DPAS sanctioned volunteer activities, and at each of the clinical sites to which the student is assigned.

Needlestick and Exposure Policy

Methods of preventing infections and environmental exposures are covered within the OSHA component of the Introduction to Clinical Skills course. Each student is issued a QR Code affixed to their ID badges to be carried at all times when seeing patients, which links to the outlined policy and procedures to be followed in the event of exposure (view ASHS <u>policy</u>, <u>procedure and forms</u> for additional information.

Should a student sustain an injury, exposure, or other unexpected and unintended adverse event at a clinical site or during program activities, the student should follow the steps as listed below:

- At the time of exposure, the student should immediately stop the procedure in progress, move the instrument or needle away from the treatment area and do not use it again. DO NOT DISMISS THE PATIENT until Steps 1 – 5 have been completed.
- 2. Go to the sink, Remove gloves and scrub the skin with soap and water. If stick is felt, but not sure if it penetrated the skin, fill the glove with water to determine if the glove has a hole. Splashes in the eye or mucous membranes should immediately be washed with copious amounts of cool water.
- 3. Notify the Supervisor or Course Director for Didactic year and Preceptor for the clinical year immediately. If an exposure occurs on-campus, you must notify security first.
- 4. The attending faculty (supervisor, course director, preceptor), student and patient will complete the required incident report form.
- 5. There is a two-hour window for optimal treatment, testing, and possible therapy following a contamination injury. The injured student must make every effort to seek appropriate treatment within this timeframe. Recommended sites for care include the nearest Urgent Care facility, the clinic or hospital for the current rotation. If class will be missed the student must file a PAAR, but this will be honored in order to receive care in a timely fashion.
- 6. In the event that a blood pathogen exposure occurs and the patient has already left, every effort should be made to contact them as soon as possible. They should be asked to return to clinic in order to complete the necessary reports, and have appropriate blood work drawn, counseling, etc.
- 7. In addition to submitting the incident report form, notify the Director of Didactic Education and Chair for the didactic year and Director of Clinical Education and Chair for the clinical year within 24 hours of the incident.
- 8. The student must contact their personal health insurance to file a claim and for details regarding financial reimbursement obligations.
- 9. The student must contact Zurich American Insurance Company 877-287-4805 to receive and complete the accident coverage claim form: Part A, B, & C (page 1) are completed by the student and forward to ASHS Clinical Affairs Office (ashsclinicalaffairs@atsu.edu) for Dean's signature. The completed form will then be returned to the student. Upon receipt, please forward the accident coverage claim form along with the Explanation of Benefits (EOB) from the student's primary healthcare provider (if available) and any billing statement the student might have already received to Zurich American Insurance Company. Based on HIPAA requirements, the student will correspond directly with Zurich American Insurance Company for insurance purposes.
 - a. **Zurich American Insurance Company preferred communication method: Phone** 877-287-4805
 - b. Mail Claims to: Zurich American Insurance Company, P.O. Box 968041, Schaumburg, IL 60196-8041
- 10. For additional mental health resources please contact Desirai Browning (desiraibrowning@atsu.edu) for counseling services and/or referrals in Arizona or TimelyCare for virtual care options in all 50 states.

Liability Insurance Coverage

ATSU maintains a malpractice insurance policy for students in the clinical setting. When applicable, the program will provide clinical sites/preceptors with a certificate of coverage.

Student Employment

Because of the intensity of the PA program, students are strongly discouraged from seeking or maintaining employment during the entire program. If a PA student chooses to work during the program, it is their responsibility to ensure that employment does not interfere with or hinder academic progress.

Students are not required to work for the PA program. Students eligible for work study positions at A.T. Still University may choose to work for any other program within the University. Enrollment Services issues work study contracts and determines eligibility. The program chair ensures that work study students are allowed to use work study, but are not required to work for DPAS.

Textbook Policy

It is expected that students will obtain textbooks as listed in the course syllabus and on the program's <u>website</u>. Many texts are available electronically through the <u>A.T. Still Memorial Library</u>.

Consent for Educational Research

DPAS tracks student data, (admissions data, grades, standardized test scores and other metrics), not only to track student progress, but as an accreditation requirement for program self-study and possible performance improvement. To this end, the program would like your consent to utilize this data for analysis and research. The results of this research may be published. Any research reports or publications resulting from this research will not reveal your name or identity and will provide results in aggregate. Your participation is completely voluntary and you can withdraw at any time. You have the option to opt out during the didactic orientation in writing, and at any time during the didactic year by requesting an opt out form from program staff.

Didactic Component Specific Policies & Procedures

Student Evaluation

There are many characteristics that are desirable in a PA. These include comprehensive medical knowledge, skill in applying knowledge through the provision of medical care, and professionalism in conduct. A PA must possess attention to detail, reliability, punctuality, and the ability to work as a team player.

In the didactic component of study, PA students are expected to demonstrate these traits, and at progressively higher levels, as they move towards completion of didactic training. Thus, the evaluation of PA students includes consideration of knowledge, skill, and professionalism. Knowledge is assessed through oral, written and practical testing. Skill is assessed via DPAS faculty evaluation. Professionalism is assessed through cooperation with the program faculty and staff, attendance in class and at mandatory functions, participation in conferences and group exercises, and adherence to the guidelines of this program guide.

DPAS students are evaluated by a number of methodologies to ensure they are meeting the expected competencies. The following are examples of methods that may be used for formative or summative evaluation of student performance.

- Examinations (either written or computer based), quizzes and assignments
- Observation of head-to-toe physical exam
- Observation of problem specific physical exams
- Performance of clinical procedures
- Performance at clinical experiences
- Discussion with preceptors at clinical sites
- Behavioral performance evaluation
- Comprehensive end-of-year examinations
- Faculty advisory reviews
- Evaluation of medical documentation
- Observation of patient presentations
- Standardized Patient Encounters (SPEs)
- Clinical Examination Exercise (Mini-Cex)

Assessments

Assessment content is derived from course objectives and complemented by assigned readings, classroom, and lab experiences.

Student Expectations

DPAS students are expected to exhibit the highest degree of intellectual honesty in the completion of examinations and assignments given by the School. Behaviors that are not consistent with this standard include, but are not limited to, having or seeking access to assessment materials before the assessment, impersonating an examinee or engaging someone else to take the assessment by proxy, copying answers from someone else or allowing one's answers to be copied, altering or misrepresenting scores, possessing unauthorized items during an assessment (e.g. recording or photographic devices, reference material, etc.).

The content of DPAS assessment and assignments is proprietary and strictly confidential. Unauthorized retention, possession, copying, distribution, disclosure, discussion, or receipt of any assessment question, in whole or in part, by written, electronic, oral or other form of communication (including but not limited to e-mailing, copying or printing of electronic files and reconstruction through memorization and/or dictation) before, during, or after an assessment, is strictly prohibited.

Such behaviors as are defined above (within this section) are subject to disciplinary actions and sanctions outlined in the DPAS Policies, Procedures and Didactic Student Program Guide, the ATSU <u>University Catalog</u>, and <u>University Student Handbook</u>.

Assessment Scheduling

Assessments will not be administered early. If you cannot attend an assessment, you are required to follow the procedure outlined in the <u>Attendance</u> section of this document. A make-up assessment may be given at the discretion of the instructor, who will determine the date, time, content, and format of the make-up exam.

In extreme circumstances (i.e. death of an immediate family member) and at the discretion of the course director, an assessment may be given late (after the scheduled date and/or time indicated in the syllabus).

The DPAS reserves the right to assess students for the cost of reproducing assessments or clinical competency demonstrations (i.e. pelvic exams) where the reproduction of a particular exam or demonstration would be excessive (for example, require special scheduling of a standardized patient). Missing an assessment or assignment is not consistent with the Professional Expectations and may be cause for referral to the DPAS SPB.

Assessment Procedures

All work on assessments, exercises and assignments are to be completed individually unless direction is given by the faculty member that an assignment may be completed as a group project or with the assistance of others.

To provide for a consistent and secure test environment, the guidelines presented in Appendix I will be followed by all DPAS students in preparation for and during written major unit assessments.

Students are responsible for being prepared for exam day. The program will communicate to students the window of time during which they must download exams from Examplify. A professionalism report will be filed for those students who have not downloaded all parts of the quiz/exam in Examplify by the end of the download window. This applies to all written quizzes/exams delivered in Examplify. In order to ensure downloads will be available on exam day, students should not update their Examplify software between the successful download of quiz/exam files and the upload of the completed quiz/exam files. If students do update after successful downloads, and thus lose their downloaded quiz/exam files, a professionalism form will be filed.

Standardized Patient Encounters (SPEs)

These proctored graded simulations, given during the History and Physical Examination courses, focus on aspects of patient encounters and may include: history taking, physical exam skills, critical thinking, developing differential

diagnoses, developing management plans, patient education, technical skills, and written and oral communication skills.

Skills Performance Assessment Testing (SPAT)

These proctored graded skills demonstrations, given during the Clinical Skills courses, focus on hands-on performance of skills taught during the clinical medicine courses.

Comprehensive Didactic Examination

A written comprehensive didactic examination assessing progress in achieving mastery of program competencies of didactic knowledge will be administered to first year PA students near the end of the didactic component of the curriculum. The written exam is modeled after the PANCE. Additionally, standardized patient encounters (SPEs) will also be administered. All comprehensive assessments will be included in the Clinical Medicine Practicum IV and H&P IV course grade calculation, respectively. Students must successfully pass all comprehensive assessments before beginning clinical year courses. Unsatisfactory performance on these assessments resulting in a course failure may result in delayed entry into the clinical component of the program.

Additionally, students will take the Physician Assistant Clinical Knowledge Rating and Assessment Tool (PACKRAT) examination at the end of the didactic year, and near the end of the clinical year. This statistically referenced exam will be used by students for self-assessment purposes only.

Summative Evaluation

A comprehensive evaluation assessing progress in achieving mastery of program competencies of didactic and clinical knowledge to include didactic knowledge, clinical skills, and professionalism will be administered to second year PA students near the end of the clinical component of the curriculum. The written exam is developed by the Physician Assistant Education Association (PAEA) and is modeled after the PANCE. Additionally, a standardized patient encounter (SPEs) will also be administered. These comprehensive assessments will be included in the Transition to Practice course grade calculation. Students must successfully pass all comprehensive assessments before graduation. Unsatisfactory performance on these assessments resulting in a course failure may result in delayed graduation from the program.

Course and Instructor Evaluations

Students are expected to complete evaluations of each course and instructor. Evaluations will be made available to students at the end of each course electronically, and students will be given a due date for completion of these evaluations. This due date will fall before the due date the program has for reporting course grades to Enrollment Services. Students who do not submit course and instructor evaluations by the due date will have a professionalism report filed.

Requirements for Completing the Didactic Component

- 1. Follow all rules and regulations published by ATSU and the DPAS
- 2. Complete all didactic courses with a passing grade (C or better)
- 3. Submit documentation of and maintain compliance with the ATSU and program <u>Health Requirements</u>
- 4. Maintain BLS and achieve ACLS certification prior to beginning the clinical component
- 5. Comply with the <u>Professionalism</u> section of this program guide
- 6. Attend all program-designated scheduled educational activities
- 7. Successfully complete the comprehensive didactic SPE and <u>didactic</u> comprehensive written examination

Students must complete standardized examinations as identified by the program and perform to accepted standards on these exams.

Classroom Etiquette

Activities that distract from the classroom environment and interfere with the conduct of the educational process are prohibited. Students are expected to abide by the following professional standards:

- ELECTRONIC DEVICES: Use of electronic devices during scheduled educational activities should be limited by the student to activities that enrich the educational environment without distracting the student or others in attendance. All electronic devices should be set to "silent mode" during scheduled educational activities.
- INTERNET USE: Do not send emails or instant messages, play games, surf the Internet, shop, or work on other assignments during lecture or class meetings. Failure to comply with this regulation will result in disciplinary action.
- GUESTS: Do not bring guests to class without first obtaining approval from the course director and director of didactic education.
- PLAGIARISM: Do not plagiarize the work of another individual. Plagiarism includes but is not limited to the buying, receiving, or obtaining by any other means another's work or idea and submitting it as one's own.

Frequent breaks are given during the day. Please make every attempt to limit your exit and entry during class by using break time appropriately.

Clinical Experience During the Didactic Component

The didactic clinical experience (DCE) program, part of the Clinical Medicine Practicum course series is designed to provide students with the opportunity to experience the real life application of the information they are being exposed to in the didactic curriculum. The program is also a chance for students to emulate experienced providers as role models in the application of effective interpersonal skills and patient education techniques to patient care. Students will be expected to

attend clinical experiences during the didactic year which may be scheduled during evenings, overnights, and/or weekends.

Clinical Policies & Procedures

Program Responsibilities

- 1. The program is responsible for coordinating (identifying, contacting, and evaluating) and assigning all student clinical experiences.
- 2. The program will provide clinical experience learning objectives to preceptors and students.
- 3. The University is committed to serving the medically underserved population. The program strives to place students in clinical experiences that will expose them to the needs of the underserved.
- 4. The program will protect the student and their educational learning experience if it is deemed they are in danger or in an environment that is not conducive to learning.
- 5. The program will withdraw any student from a clinical experience at the request of the preceptor when it is deemed that the student's work, conduct, or health is considered unsafe or detrimental to patients or the practice site.
- 6. The program will determine the final grades for students in the clinical year.

Affiliation Agreements

Affiliation Agreements (AAs) must be established between all clinical sites/preceptors and the University before students can begin their clinical experience. The AA is a legal document that addresses liability, malpractice and issues pertinent to the site location and practice type. These agreements are obtained by the program.

Clinical Year Campus Assignment Policy

Students are assigned by the clinical team to a community campus partner for their clinical year training. Just as with clinical rotation assignments, clinical year campus assignments take into consideration many variables. One such consideration is student preference. In the spirit of fairness, the department allows for a matching process or "spin" that uses a software program to impartially assign campuses based on student input. The clinical team then takes these preferences as well as those of our community partners and the university mission to determine placement. The only preference made for campus assignments is our Hometown Scholars who will be assigned to his or her endorsing campus. Any special circumstances that would preclude a student from completing rotations at an assigned campus must be disclosed to the clinical team prior to the spin. If due to a physical or mental impairment, a written request for accommodation must be submitted to Learning Resources & Accommodation Services (accommodations@atsu.edu) at least 2 weeks prior to the spin. Personal situations such as mortgage status, marital status, financial status, and family status are not considered special circumstances. Any request for clinical site reassignment

following campus assignment finalization will be considered if: the condition developed after the spin, the medical issue must require them to stay in the Phoenix area, and documentation provided by a specialist in the respective field on clinic letterhead attests to the fact the student is under their care and they cannot receive comparable care anywhere but the Phoenix area. Students must understand there are a limited number of positions within the valley and while all efforts will be made to secure required core rotations for students reassigned, there may be a delay in graduation if additional core rotations cannot be secured. In addition, any Hometown Scholars letter of endorsement must be on file with the Vice President of University Partnerships office by the final day of the fall semester for consideration in clinical year campus assignment.

Clinical Experience Scheduling Process

Clinical experiences are scheduled and arranged by the program (not the student). Multiple factors are considered in creating student schedules including, but not limited to the following:

- Quality of the learning experience
- Preceptor availability
- Requirements of the preceptor and/or clinical site
- Satisfaction of requirements outlined in the ARC-PA accreditation standards
- Satisfaction of the mission and vision of the ATSU DPAS

Once the clinical experience schedule is published, clinical experiences will not be changed to accommodate student preferences or requests. Only extreme circumstances (i.e. a severe health emergency) will be considered for a potential change in the schedule, and this is at the discretion of the clinical team.

There are circumstances which may necessitate a change in a student's scheduled clinical experience (i.e. the preceptor/clinical site requests a change in schedule, preceptor terminates partnership), and these situations are managed by the clinical team on a case-by-case basis. Given the multiple variables in creating a student's schedule these circumstances may require the clinical team to rearrange a student's clinical experience schedule, to ensure that the student receives all experiences required to meet program graduation expectations. Clinical faculty understand the inconvenience schedule changes may cause and do their best to minimize these types of changes, but must be flexible in working with the available preceptors' schedules. Students are expected to be flexible and professional in such matters.

Students are not permitted to participate in two different clinical experiences during the same rotation block.

Clinical experiences are scheduled in various geographic locations and are coordinated to provide quality learning experiences, satisfy accreditation standards, and align with the DPAS mission. Travel and residence outside of the Phoenix metropolitan area may be required.

Shadowing

Students may take advantage of shadowing opportunities during the clinical year. Shadowing requirements are as follows:

- The student is NOT to represent themselves as a student of the ATSU PA program, nor function in the capacity of a PA student. The student is NOT to wear their school assigned white coat, their ATSU scrubs, nor their ATSU badge during the shadowing experience.
- The program will not schedule, nor arrange for shadowing experiences.
- Any shadowing experience must take place on the student's own time. A student is not allowed to miss time from their assigned clinical experience, for a shadowing opportunity.
- Given that shadowing experiences are not sanctioned by the PA program and are considered a student driven private activity, the student will assume full responsibility and liability for their actions and consequences of such actions.

Student Request for Specific Clinical Experiences

Students are not permitted to arrange their own clinical experiences, but may suggest potential opportunities to the clinical team. The program is committed to developing new relationships with quality preceptors and clinical sites. Students may NOT train with preceptors who are relatives, but may train with a different practitioner in the setting where their relative works. Additionally, they may suggest healthcare provider relatives as a potential preceptor for other students. Students should recognize that it may take months to arrange such an experience, and must observe the following:

- 1. Students should allow at least six months for the necessary paperwork to be completed.
- 2. The student is prohibited from contacting the clinical site without first obtaining written permission from the clinical faculty. Once permission has been granted to contact the site, the student completes the <u>Clinical Site</u> <u>Development Request Form.</u>
- 3. Using information from the Clinical Site Development Request Form, the clinical faculty will evaluate the potential site/preceptor to determine whether or not the site meets program expectations.

Travel, Transportation, Housing

Completion of clinical experiences will require travel to clinical sites. Therefore, students are required to have reliable transportation and bear the cost of all transportation during the clinical year. The program makes every effort to schedule clinical experiences at sites within a 60 mile radius of the ASHS campus. Our CHC partners make every effort to schedule clinical experiences at sites within a 60 mile radius of the CHC main headquarters. However, there are extenuating circumstances that may occasionally require a student to be assigned to a site that is outside of this 60 mile radius. Flexibility with regard to travel distance to clinical experience sites will be required during the clinical year.

Housing during clinical experiences, regardless of location, is the responsibility of the student. In some situations, limited stipends or subsidized housing may be available to assist with certain core Arizona track clinical experiences assigned outside of the Phoenix metropolitan area. Housing accommodations provided by the program may be occupied by both male and female students simultaneously. Where housing is provided, the program does not provide internet services nor phone service. These are the responsibility of the student. Housing provided by the program is for students only, and it is prohibited for the student to have pets, family or friends reside within the home.

Preceptor Evaluation of Student

Preceptors evaluate student performance during each clinical experience using the mid- and final student evaluation forms. The mid-evaluation will only be used as a formative evaluation and not included in the student's calculated grade. Only the final evaluation will be factored into the final course grade. Students who fail to meet professionalism and/or clinical performance standards during a clinical experience may trigger an SPB. Refer to the At-Risk and Professionalism sections of this guide for more information.

Each aspect of student performance is graded on a Likert scale, and all grades are calculated to two decimal points.

*A minimum score of 70 percent is required on the final student evaluation to achieve a passing grade for an individual clinical experience, even if the average of all grading components are equal to or greater than 70 percent. If a student achieves a passing grade on the EOR exam, but falls below 70 percent on the preceptor evaluation, the student will be issued a failing grade and the clinical experience course must be repeated. In this case, the final course grade for the remedial clinical experience course will be based on the final preceptor evaluation, assignments (SOAP notes, etc) and professionalism components, in addition to the previously achieved EOR exam score.

The following actions are considered a violation of the University academic code of conduct:

- Failure to submit a completed mid-point or final Preceptor Evaluation Student
- Withholding a mid-point or final Preceptor Evaluation of Student and submitting a separate evaluation in lieu of the original
- Tampering with marks or comments made by the preceptor on either a completed mid-point of final Preceptor Evaluation of Student

The above actions will result in referral to the program's Student Progress Board and/or the University Ethics Board. Resultant action that could be taken includes, but is not limited to, academic failure of the clinical experience course, being placed on probation for unprofessional behavior, or dismissal from the PA program.

Evaluation Due Dates

Midpoint and final evaluations are to be completed and returned to the program by the *Friday of the 3rd and 6th weeks of the clinical experience*. Evaluations received

later than 8:00 am the first Monday following both of these deadlines are considered late. There may be a 2.5 professionalism points deduction from the faculty professionalism component of the grade for late evaluations.

EOR Exam

At the conclusion of each core clinical experience, students will be assessed using an End-of-Rotation (EOR) exam. No EORs are required for elective clinical experience courses. EOR exams are aligned with the learning objectives as stated in the syllabus for each clinical experience. Students may also reference the PAEA EOR blueprints and topic lists at www.endofrotation.org. A minimum z-score of greater than or equal to -1.0 standard deviations below the national mean OR a raw score of 70% is required to achieve a passing grade for the exam. The student's EOR exam grade is reported as a raw score calculated using the conversion equation provided by PAEA who administers the exams. If a student does not achieve a passing score on the first attempt they will be allowed one additional attempt, which must be taken within 30 days of the first attempt. Keep in mind, the initial converted score will be utilized to determine course grade.

If a passing score is not achieved on the second attempt, the student will be issued a failing grade for the course, be identified as at-risk, and will be required to repeat the clinical experience course, which will result in a delay of graduation.

Professionalism Grading in the Clinical Year

Students are expected to consistently demonstrate the highest level of professionalism, adhering to all ATSU and DPAS policies. The professionalism component of the final course grade is determined using items required by the program (i.e. patient logging, communication and paperwork deadlines) as well as items evaluated by preceptor(s).

Unless otherwise indicated, the program's professionalism component of the clinical experience grade will be determined on a case-by-case basis. In addition to the professionalism section of the preceptor evaluation, the program evaluates professional conduct during the clinical year using the following items:

- 1. Communication (i.e. responds to program communication within 2 business days, professional tone in communication, check-in during week one of clinical experience).
- 2. Paperwork (submission of evaluations and other program-required documents by published deadlines)
- 3. EXXAT logging (logging within 72 hours of patient encounters)
- 4. Attendance (clinical experiences, testing, and mandatory lectures)
- 5. Dress code adherence

Failure to comply with requirements is considered unprofessional conduct and constitutes an unprofessional behavior infraction. Each infraction will result in the

loss of professionalism percentage points in the currently enrolled clinical experience course.

Notable "Inconsistent" or "Not observed" marks in preceptor evaluations of student will be grounds to review the student's professionalism using an SPB. Please refer to the <u>At-Risk</u> and <u>Professionalism</u> sections of this program guide for further details.

Summative Evaluation

Prior to the completion of the clinical year, each student is required to successfully complete a summative evaluation consisting of a written and a practical examination (OSCE). These assessments are scheduled toward the end of the clinical year, typically during the last two clinical experiences. A minimum z-score of greater than -1.0 standard deviations below the class mean OR a raw score of 70% is required to achieve a passing grade for the exam. The practical portion is graded according to the same manner as all other practicals over the course of the clinical year.

Students who do not pass one or both portions on the first attempt will be identified as "at-risk". Please refer to the <u>At-Risk</u> section of this program guide for further details.

PACKRAT Exam

Students will take a second PACKRAT towards the end of their clinical year. The timing of this exam is typically at the end of Clinical 7. This is used as an assessment tool to help the students gain an appreciation as to their individual knowledge base, and is not a graded assessment.

Site Visits

A faculty (or adjunct faculty) member will visit each student at least one time during clinical training. Site visits provide the program with the opportunity to assess both the student and the clinical site. Additionally, these visits provide faculty with an opportunity to evaluate student progress as well as address any questions or feedback from the student and/or preceptor. The faculty member will observe the student during a patient encounter and may observe an oral case presentation. A student evaluation form will be completed during the site visit and placed in the student's file. Students will receive immediate and written feedback on their performance. Additional site visits may be arranged at the discretion of the clinical team.

Students must "pass" their site visit by attaining a status of "knowledge and skill level appropriate for level of training." If a student does not "pass" a site visit, they may be identified as "at-risk."

At no time during the clinical experiences should a student be called upon or used to substitute for regular clinical or administrative staff. If a situation arises where a

student is asked to perform in a role other than that of student or to substitute for a staff member, the student must contact the Director of Clinical Education for immediate guidance.

Failure of Required Clinical Experience

Students who fail a required clinical experience may lose the opportunity to choose an elective, as this time may be used to repeat the same area of medicine as the failed clinical experience. However, using the elective to repeat the failed clinical experience does not substitute for the failed clinical experience course. One of the requirements for successful completion of the clinical year is that students need to pass eight 6-week clinical experiences.

Student Check-in Process

All students are required to complete a check-in through Exxat by the Friday (midnight MST) of the FIRST week of each clinical experience. The check-in process is designed to assure that the student is not encountering any difficulties with the clinical experience/preceptor(s) or site, to confirm preceptor of record's contact information for student evaluations, and to monitor professionalism of the student. Failure to check in by the designated time will result in a loss of 2.5 pts from the clinical experience faculty professionalism grade.

Clinical Preceptor Responsibilities

The following are guidelines and expectations regarding PA student clinical experiences. Clinical experiences should be an educational experience for the PA student. Students should refer to tAll students should exhibit a baseline of medical knowledge and clinical skills that is appropriate to their current level ohe Minimum Requirements of Clinical Year Patient Encounters document for each clinical experience.

All students should exhibit a baseline of medical knowledge and clinical skills that is appropriate to their current level of training. Also, it is expected that students will be capable of handling more complex clinical scenarios as they progress during the clinical year.

The program expects the following types of tasks to be assigned to PA students:

- 1. Obtaining histories and performing physical examinations.
- 2. Assessing common medical problems and recommending appropriate management.
- 3. Performing and assisting in diagnostic and therapeutic procedures.
- 4. Assisting the preceptor in hospital/nursing home rounds, recording progress notes, transcribing specific orders of the preceptor-as allowed by the facility.
- 5. Following protocols (verbal or standing orders) of the preceptor.
- 6. Presenting patient cases orally and in a written format.
- 7. Discussing the basic pathophysiologic mechanisms that have produced the signs, symptoms, and disease processes under investigation.

- 8. Completing assigned readings and preparing presentations as requested by clinical preceptors and/or program faculty.
- 9. Attending all teaching rounds and conferences.
- 10. Following the assigned on-call schedule when applicable.
- 11. Discussing/recommending treatment approach, medications, and follow-up care.

Expectations of Preceptors

- 1. Provide student(s) with an orientation to the office on the first day of the clinical experience. This may include a tour, introduction to EHR system, and policies/procedures as applicable.
- 2. Discuss clinical experience specific expectations with the student.
- 3. Review learning objectives and guide students to assist them in the achievement of these objectives for your discipline. These can be found in the course syllabi or on our Preceptor Support website: http://guides.atsu.edu/physicianassistantstudies
- 4. During most clinical experiences* students are expected to work a minimum of 40 or more hours per week, (no more than 80 hours per week).
- 5. Allow students to obtain patient histories, perform physical examinations, and perform procedures on patients based on your comfort level.
- 6. Allow student(s) the opportunity to present patient cases.
- 7. Discuss diagnostics, assessment, plan and patient education with the student.
- 8. Observe the student in patient interactions.
- 9. Provide student(s) with regular feedback regarding their performance.
- 10. Complete the mid-point and final clinical experience evaluations.

*A minimum of 36 hours/week (216 hours by end of clinical experience) is the expectation for clinical experiences where the preceptor works 12 hour shifts (such as ER, BH).

Student Responsibilities/Expectations

The following is a list of responsibilities to which the student must adhere during their participation in the clinical year. These are in conjunction with or in addition to student expectations covered elsewhere in this program guide and the <u>University Student Handbook</u>, the "Expectations for Clinical Year Physician Assistant (PA) Students" document signed by the student prior to the start of the clinical year, and <u>Minimum Requirements of Clinical Patient Encounters</u>.

- 1. The student will conduct him/herself in a courteous, respectful, and professional manner at all times.
- 2. The student will wear proper identification as an A.T. Still University Physician Assistant Student while on campus and while participating in program assigned clinical experiences.
- 3. The student will be conscientious and accountable.
- 4. The student will be responsible for taking an active role in his/her clinical education.

- 5. The student will demonstrate awareness of professional limitations and will only perform activities assigned by, and under the supervision of their preceptor.
- 6. On the first day of the clinical experience, the student will discuss educational goals with the preceptor and review clinical experience objectives and evaluation form with the preceptor.
- 7. The student will adhere to the regulations and policies of DPAS student guides.
- 8. The student will follow the rules and regulations of the hospital or other institutions in which he/she works and agrees to complete any additional training and/or testing required by the facilities. The student will comply with requests for information needed for credentialing in clinical facilities.
- The student will complete all assignments (as assigned by DPAS or preceptor(s)) and submit site and preceptor evaluations to DPAS by stated deadlines.
- 10. The student will be responsible for discussing a mid- and final clinical evaluation with their preceptor(s) for each clinical experience.
- 11. The student will handle all confidential information in a professional and ethical manner in accordance with all applicable federal and state regulations, including HIPAA laws.
- 12.If a student is removed from a clinical experience either by the program or at the request of a preceptor, the student must be available to meet in-person with the clinical team and/or the Student Progress Board. The student may be placed on academic probation, dismissed from the program, and/or the graduation of the student may be delayed.
- 13. Students are required to keep a timely program specified clinical log of each patient encounter (updated at least every 72 hours). These records are monitored by the program using the EXXAT electronic tracking system. Failure to adhere to logging deadlines will result in a reduction of the students Professionalism grade.
- 14.If a clinical experience requires that a student participate in supervised call time, the student is expected to do so.

Students are required to meet all defined policies and procedures included in this program guide. Failure to meet requirements will be considered a professional conduct infraction/violation and may result in disciplinary action including but not limited to removal from the clinical site, referral to the Student Progress Board, and dismissal from the program.

Student Requirements for Completing the Clinical Component

- 1. Follow all rules and regulations published by ATSU and the DPAS.
- 2. Successfully complete all required and elective clinical experiences and MSPA6073 Transition to Practice.
- 3. Successfully complete courses, examinations and assignments as directed by the program.
- 4. Submit documentation of compliance with the <u>ATSU Health and Immunization</u> policy and other site-specific requirements as needed. Keep current throughout the clinical year and update records as applicable.

- 5. Maintain BLS and ACLS certification throughout the clinical year.
- 6. Comply with the Professionalism expectations as stated in the <u>University</u> <u>Student Handbook</u> and this student program guide.
- 7. Attend all mandatory lectures.
- 8. Adhere to the policies of ATSU, ASHS, and DPAS as stated in the <u>University</u> <u>Student Handbook</u> and this student program guide.

Appendices

Appendix Table of Contents

Appendix A: Immunization Release Form

Appendix B: Professional Performance Evaluation Form

Appendix C: Learner Self-Assessment

Appendix D: Routine Advising Progress Evaluation Form

Appendix E: Professionalism Report Template & Example

Appendix F: Clinical Site Development Request

Appendix G: Minimum Requirements of Clinical Year Patient Encounters

Appendix H: Program Completion Form

Appendix I: Expectations for Students Completing Supervised Clinical Practice

Experiences

Appendix J: General Expectations for PA Students Completing Supervised Clinical

Practice Experiences

Appendix A: Immunization Release Form

PERMISSION TO RELEASE IMMUNIZATIONS, SCREENINGS, CERTIFICATIONS AND BACKGROUND INFORMATION

I,(Print Name), give A.T. Still University -
Arizona School of Health Sciences Department of Physician Assistant Studies
permission to release my Student Risk Management Records and Criminal
Background Check results to other institutions for the purpose of securing clinical
experiences as requested and appropriate. I understand that if I choose not to give
permission, the program may not be able to secure clinical experiences and/or my
graduation may be delayed. This permission will be enforced through the duration
of my enrollment as a student at ASHS. I may withdraw my permission at any time
n writing to the Department of Physician Assistant Studies Clinical Coordinator.
I allow release of my information as stated above:
Signed
Data
Date
I DO NOT allow release of my information as stated above:
Signad
Signed
Date
Page 1 of 1

Version 1.11.17

Appendix B: Professionalism Performance Evaluation

Professional Performance Evaluation

Department of Physician Assistant Studies - A.T. Still University Student: Advisor/Evaluator: Evaluation Date: 5 = Exemplary 4 = Very Good 3 = Satisfactory 2 = Needs 1 = Unsatisfactory Improvement Check Rating: 1 2 3 4 **Reliability and Responsibility** Strives for the highest standards of competence in skills and knowledge Takes personal responsibility for own learning Fulfills course/clerkship responsibilities in a reliable manner Fulfills administrative responsibilities in a reliable manner, e.g. EXXAT Assumes personal responsibility for choices Is on time for learning activities Submits assignments on time and in professional format Maintains confidentiality standards and is HIPAA compliant Exhibits ethical behaviors and conduct, is truthful Committed to ethical principles of the PA profession Adheres to institutional policies and procedures Adheres to negotiated decisions Uses professional language and is mindful of the environment **Self Improvement and Adaptability** 1 2 3 4 Able to accept and offer constructive criticism Incorporates feedback to make positive behavioral change Recognizes limitations of own knowledge and seeks help when necessary Asks questions in a constructive manner Demonstrates respect, empathy and compassion for patients and colleagues Exhibits flexibility in dealing with needed changes Maintains professional appearance and hygiene Maintains composure during adverse interactions or situations Committed to ongoing professional development 2 3 **Relationships with Students, Faculty, Staff and Patients** Able to effectively relate to patients, peers, and colleagues Honors the choices and rights of others Respects faculty and their teaching endeavors Understands and respects cultural differences Uses appropriate verbal and nonverbal communication Resolves conflicts in a manner that respects the dignity of every person involved Appropriately engaged in learning process Responds to the needs of others without regard to self-interest Exhibits the attributes of a team player Contributes to creating an atmosphere conducive to learning and the practice of medicine Strives to maintain healthy lifestyle and balance

Uses respectful demeanor in discussions and in using learning tools

Professional Performance Evaluation

Department of Physician Assistant Studies - A.T. Still University

Student:	Advisor/Evaluator:
Evaluation Date:	
Comments and suggestion/co	rrection plan offered by advisor and/or student:
	_
Advisor/Evaluator Signature:	Date:
Student Signature*:	Date:

*Signature indicates that the professional performance evaluation has been reviewed with the student.

Page 2 of 2

Appendix C: Learner Self-Assessment

(A, Strongly Agree; B, Agree; C, Neutral; D, Disagree; E, Strongly Disagree) D 1. I am punctual. В C 2. My appearance represents a positive image for the profession. A С D Е 3. I am prepared for my assigned classes. В С D Е 4. С I accomplish things on time. В D Е Α 5. I understand the School's expectations. С Α В D Е C 6. I can keep up with School expectations. Α В D Е В С D Α Е 7. I understand the School's educational objectives. 8. I complete my assigned readings. Α В С D Е С 9. I do self-initiated readings on topics I am interested in. Α В D Е С 10. I do self-initiated readings on topics I am weak in. В D Е I take advantage of opportunities that are appropriate to my 11. level of training. (i.e. clinical experiences) В С D Е 12. My history taking skills are appropriate for my level of training. В C Α D F 13. My physical examination skills are appropriate for my level В C D Е of training. Α 14. My clinical knowledge base is appropriate for my level of training. Α C D Е 15. My differential diagnoses are appropriate for my level В С D Е of training. 16. My pharmacology knowledge base is appropriate for my level В C D Е of training. 17. My patient education skills are appropriate for my level Α В С D Е of training. 18. I am able to organize and communicate my findings verbally. A Е I am comfortable with my overall level of ability as it relates 19. to my role as a student physician assistant. D Е 20. My present stress level is (circle one): Iow Medium High My strengths are: My opportunities for improvement are: My professional goals are: Page 1 of 1 Signature of Learner Date

Appendix D: Routine Advising Form Date of Review: _____ **Expectations** Data Not Meets Doesn't Meet* Available Behavior Performance: (Professional dress, Attendance and Interactions with Faculty, Staff and Peers) Performance on practice quizzes Performance on exams Participation in small groups **Practical Examinations** H&P Write-up/ SOAP Note Grades **Patient Encounters OSCEs** Recommendations: **Signature of Student Signature of Advisor Date

^{*} Any ranking of 'doesn't meet' must be accompanied by written recommendations for improvement.

^{**}My signature does not signify my agreement with the statements, just my review.

Appendix E: Professionalism Report Template and Example

Note: This template is used to prepare a report for advisors using data collected from faculty and staff using a form. Where you see text wrapped in double-carets (<< >>), the specific information from the form would be inserted.

Template

Greetings <<advisorname>>,

<<reportingfaculty>> submitted a report about your mentee, <<studentname>> on
<<timestamp>>. This report describes the student demonstrating proficiency or deficiency in
<<pre><<pre><<pre>ccfersionalismcategory>> (one of the facets of professionalism described in the Didactic
Program Guide).

Proficiency in Professional Conduct:

<<pre><<pre><<pre>proficientprofessionalconduct>>

Deficiency in Professional Conduct:

<<deficientprofessionalconduct>>

Please provide this information to <<studentname>> and document via the Episodic Advising Form.

Example of Completed Professionalism Report

Greetings Mr. Black,

Dr. McMullen submitted a report about your mentee, Maria Björkman on 5/17/2016. This report describes the student demonstrating proficiency or deficiency in Responsibility and Accountability (one of the facets of professionalism described in the Didactic Program Guide).

<u>Proficiency in Professional Conduct:</u>

This student came to my office today to inform me they had not completed the pre-class work I had assigned for yesterday's class. The student explained why they had not completed it, and asked for guidance on how to avoid this problem in the future.

	Г)efic	iency	in	Pro	fession	ıal C	ond	luct	
--	---	-------	-------	----	-----	---------	-------	-----	------	--

Please provide this information to Maria Björkman and document via Episodic Advising Form.

Appendix F: Clinical Site Development Request		
Student Name:	Date:	
Clinical Experience Requested: 1 2 3 4 5 6 7 8		
Site Name:		
Preceptor: Specialty	/:	
Address:		
Street		
City/State/Zip		
Phone:	Extension:	
Fax:		
Contact Person:		
Email Address:		
Preferred Method of Contact: Phone E-ma	il	
Outpatient Hospital Inpatient Emergency Department Operating Room other (specify)		
If student will have experiences in a hospital se Hospital Name	_	
Contact person for contracts		
Has this site worked with students before?Yes _	No	
Information that you feel is important for us to know	about this site	
For DPAS Clinical Team Use Only		
Date Received		
Reviewed by		
Check One: Approved or Rejected		
Reason		

Appendix G: Minimum Requirements of Clinical Year Patient Encounters

(Adapted from Touro University - California Physician Assistant Program, used with permission)

The following minimum requirements (MRs) for patient encounters must be completed by each student by the end of the clinical year in order to graduate from the program. These requirements will be achieved throughout the course of the student's supervised clinical practice experiences. More than one requirement can be claimed per patient encounter. For example, if you see a female patient, who presents with abdominal pain and you perform a pelvic exam as well as order radiology studies, you may claim each of those requirements for that individual encounter.

A few things to note, many patient encounters will be in the settings of outpatient, emergency department and surgical but please note that students are expected to gain inpatient exposure as well. A minimum of 10 inpatient visits are required. Also, note that certain diagnostic, routine exams and counseling requirements have specific age stipulations to ensure students are seeing patients across the lifespan.

Diagnostic Minimum Requirements

To receive credit, the student must have <u>assisted or performed</u> most (>50%) or the entire patient encounter.

General/Other

1. Medication management	3(1 pt age 65 or older)
(evaluating efficacy of treatment plan for a p	ot with > 2 medications for >2
chronic diseases)	
2. Chronic pain	2 (1 pt age 65 or older)
3. End of life	1
(DNR orders, power of attorney issues or wil	l, or transitions to higher levels
of assisted care)	
4. ETOH/Drug/Tobacco	2
5. Altered mental/Cognitive status	3 (1 pt age 65 or older)
(Neurological – trauma, alcohol, drugs, Alzhoreasons)	eimer's, CVA) (Non-psychiatric
6. Physical/Emotional abuse	2 (1 pt age 65 or older)
Respiratory/FNT	

Respiratory/ENT

1. Viral URI	10
2. Otitis media (OM)	10 (2 pts age 10 or younger)
3. Otitis externa (OE)	2
4. Sinusitis	5
5. Allergic rhinitis	2
6. Acute bronchitis/pneumonia	10
7. Asthma	10
8. COPD	10

Cardiovascular 1. Hypertension 2. Hyperlipidemia 3. CHF 4. Arrhythmia 5. Heart murmur 6. Peripheral vascular disease (PVD) (includes deep vein thrombosis DVT)	30 (5 pts age 65 or older) 10 (1 pt age 65 or older) 4 (1 pt age 65 or older) 4 4 2
Neurology 1. Dizziness/Vertigo 2. TIA/Stroke 3. Seizure disorder	3 (1 pt age 65 or older) 3 1
Gastrointestinal 1. Diarrhea 2. GERD 3. Rectal bleeding 4. Constipation 5. Liver disease	2 (1 pt age 10 or younger) 5 1 1
1. STI/STD 2. UTI 3. Prostate/rectal exam 4. Hernia/testicular exam 5. Erectile dysfunction (ED) 6. Urinary incontinence 7. Vaginitis (any etiology) 8. Pelvic pain – female 9. Menstrual irregularities 10. Contraception management 11. Prenatal visit 12. Postnatal visit	4 5 (1 pt age 65 or older) 3 2 1 2 (1 pt age 65 or older) 5 4 4 3 3
Renal 1. Chronic kidney disease 2. Nephrolithiasis	1 1
Musculoskeletal 1. Osteoarthritis or rheumatoid arthritis 2. Upper extremity problem 3. Lower extremity problem	5 (2 pts age 65 or older) 5 (1 pt age 17 or younger) 5 (1 pt)
Dermatology 1. Rash or lesions (contact dermatitis, skin ca, etc. y/o) 2. Skin infection (bacterial, fungal)) 5 (1 pt < 10 y/o, 1 pt > 65 5 (1 pt < 10 y/o, 1 pt > 65 y/o)

3. Acne	2
Hematology 1. Anemia 2. Anticoagulant management	3 2
Ophthalmology 1. Vision change 2. Red eye	1 3
Psychiatry 1. Mood disorders 2. Anxiety disorders 3. Sleep disorders 4. Cognitive disorder (ADD/ADHD, dementia, etc.)	5 (1 pt > 65 y/o) 5 (1 pt > 65 y/o) 2 (1 pt > 65 y/o) 2
Endocrine 1. DM 2. Thyroid disorder 3. Osteoporosis	15 3 3
Surgery 1. Pre-op management 2. Intra-op management 3. Post-op management 4. Operating Room experience	5 5 5 5
 Undifferentiated 1. Chest pain 2. Fatigue 3. Headache 4. Cough 5. Unintentional weight gain/loss 6. Fever/chills 7. Abdominal pain 8. Neck pain 9. Back pain 10. Dyspnea 11. Neuropathy 	5 2 5 5 2 5 5 3 5 3

Routine Examination Minimum Requirements

To receive credit, the student must have actively participated in patient care.

Routine Examinations

1. Well child check < 24 months	3
2. Well child check 2-11 y/o	3
3. Well child check 12-17 y/o	3
4. Well visit 18-64 y/o	3

3

Counseling Minimum Requirements

To receive credit, the student must perform 100% of all counseling.

Patient Education/Counseling

1. Immunization counseling (across the lifespa	an) 3
2. Nutrition counseling (across the lifespan)	5
3. Pediatric Anticipatory guidance	5
4. Sexual Health Counseling	4
5. Menopause	2
6. Contraception/Family planning/HRT	1
7. Smoking cessation	5
8. Counseling for Healthy Lifestyle	5

Procedure Minimum Requirements

To receive credit, the student must perform 100% of the procedure.

Procedures/Diagnostics

1. Pap smear	3
2. Pelvic exam	5
3. Breast exam	4
4. Injections	5
5. Suture placement	5
6. Suture/staple removal	2
7. EKG interpretation	5
8. Imaging interpretation – CXR	2
9. Imaging interpretation – skeletal	2

Appendix H: Program Completion Form

Program Chair

DEPARTMENT OF PHYSICIAN ASSISTANT STUDIES PROGRAM COMPLETION FORM

Students must successfully complete these items in order to complete the program and progress to graduation. Student Name ☐ Successfully completed all aspects of the didactic curriculum ☐ Achieved passing score on didactic comprehensive evaluation Was the student required to repeat any training? □ yes or □ no If yes, please explain below: Any actions (including probation), restriction or limitations?
 □ yes or
 □ no If yes, please explain below: Director of Didactic Education Date ☐ Successfully completed all aspects of the clinical curriculum ☐ Achieved passing score on end of program summative evaluation ☐ Successfully completed the Transition to Practice course (Capstone) Was the student required to repeat any training? □ yes or □ no If yes, please explain below: Any actions (including probation), restriction or limitations? □ yes or □ no If yes, please explain below: Director of Clinical Education Date ☐ Successfully completed the program in good academic standing Does the student have any medical condition that impairs or limits the ability to safely practice? ☐ yes or ☐ no ☐ Fulfilled program professionalism expectations □ Reviewed and approved by program faculty

Revised August 10, 2020

Date

Appendix I: Testing Procedures

These procedures apply when preparing for a didactic written exam delivered in Examplify.

- 1. You will be notified via email when your exams are available for download. All exams are taken in Examplify and must be downloaded before the download window closes. Any student who fails to download all exams before the close of the download window will receive a professionalism report.
- 2. All exams must be downloaded to the computer on which you will take your exam. The exams, once downloaded, are no longer sitting in the cloud. They are on the actual computer you will test on; therefore, once you download an exam to a computer, you will not be able to download it to a different device.
- 3. All exams must be taken on a laptop. Our department does not support testing on iPads, tablets, or phones.
- 4. All students are expected to keep their Examplify versions current. You will be notified when there is a new update to the software. You must update your version prior to downloading any exams and you should not update it again until after your downloaded exams have been taken and uploaded. If you fail to maintain a current version of Examplify, or if you download an exam and then update your version, you run the risk of losing your downloaded exams.
- 5. Exam days typically consist of one exam in the morning with a 30 minute review session. You will receive a separate password to access the review session.
- 6. When you arrive for exam day, enter the testing classroom and check the seating chart for your testing seat assignment for that day. The chart will be posted near the classroom entrance. Once you determine your seating assignment, locate your seat, indicated by numbered cards on the desks. These seating assignments will change each testing day.
- 7. Place all of your belongings at the side of the room or at the front of the room. You may not have anything at your desk other than a writing utensil, earplugs, and a bottle of water. Earphones and other electronic ear devices are not permitted. You may not have any notes with you unless the instructor has indicated it is an open-note exam. You are responsible for bringing your own writing utensil and earplugs.
- 8. There will be colored scratch paper at the end of each row of desks at the beginning of each exam. Do not touch the paper until told to do so. When instructed, pass the paper down the row, each student taking one paper. You may not write on this paper until you have begun the exam.
- 9. Open your exams to the password screen and wait for the password to be given. Once given, enter the password and begin the exam.
- 10.If you are unable to view an image in a question, notify a proctor. Proctors will have printed copies of each image in all exams. You may view the

- images at the front of the room in the proctor's presence. The printed images may not be taken back to your testing seat.
- 11. If you have to use the restroom during an exam, sign-out and take the restroom pass with you. Only one person is allowed to be excused for the restroom at a time. Please note: Your testing time will not stop while you are in the restroom. The exam clock will continue to run and you will not be able to recover this time.
- 12. Once you have completed an exam using Examplify, upload it to ExamSoft. Make sure you get the green screen confirming the upload. Once you get the green screen, you must close your computer and leave the room. Your computer must remain at your seat. You must turn your colored scratch paper into the proctor. You may take your other belongings with you when you leave the room, but they must be returned to the side or front of the room when you return for your review session. Please be considerate of those still testing and be as quiet as possible.
- 13. When you return to the room for your review session, return your belongings to the side or front of the room, return to your assigned seat, and open your review session to the password screen. You may not have any items with you during the review session other than a water bottle. No notes may be with you unless the professor or proctor have indicated it is OK to have them.
- 14. If you feel you need academic adjustments for testing, you must contact Student Affairs Learning Resources & Accommodation Services and request such adjustments. Once you have been notified that you have been approved for testing adjustments, you must contact Nick Cross and Bobbi Catton, via email, and let them know you have been approved and how you wish to use them (ex. for all exams, only certain exams, etc). We cannot offer you adjustments unless you inform us that you have them and wish to use them.
- 15. If you have academic adjustments, you will take your individual exams in the Testing Center on the second floor. You will join the rest of the class in the testing classroom for the review session. Students with academic adjustments for testing will be on a different individual exam testing schedule in order to allow them to join the class for the review session; therefore it is imperative that you pay attention to the testing schedules on the Google calendar.
- 16. If you encounter an emergency or a problem with your exams during testing or upload, please inform the proctor immediately. If you encounter a problem downloading your exams, please contact either Nick Cross or Bobbi Catton immediately.

Appendix J: Episodic Advising Form

Meeting Date:

This form will be used by faculty advisors after each advising session unless the Routine Advising Form is completed instead.

Student Name: Faculty Member(s):	Class of:
Concern:	
Plan of Action:	
Follow-up Meeting Date:	
Advisor Signature:	Date:
Student Signature¹:	Date:

Updated 9-12-2017 DK, minor formatting 7-20-2018 CMC

¹ Signature indicates that the above described concerns and plan of action have been reviewed by the student.