16. Refund Policy

The school shall furnish to the Commission a schedule of its tuition and fees, and its pre-paid tuition plan and refund policy.

Documents required:
- A schedule of all tuition, fees and other charges;
- A copy of the institution’s refund policy;
- The refund policy of the non-degree institutions must comply with the standards outlined in Chapter 22, Section 2219.

17. Credit Transactions

A school may not use any contract provision, oral or written representation or other device or means to deny or abridge the benefits of any applicable Federal or District law regulation designed to protect consumers or credit purchasers.

Documents required:
- Schools submitting copies of enrollment agreements must ensure that the agreement complies with this standard.